

Claim Form

Conciliation

Policy number

please enclose a copy of your insurance certificate noting the relevant Excess or Minimum Claim Value.

Name of insured

Address of insured and telephone number

Tel

Would you like us to correspond with you via e-mail? Yes No

If yes, please advise us of your e-mail address.

Correspondence address if different from above

If you are not the original purchaser, please advise the date you purchased the property and enclose a copy of the surveyor's report.

Have you made a claim on this policy before? Yes No

If yes, please give full details including the claim number. Claim number

Is your claim in relation to a new build or conversion?
If a conversion, please give full details

Is your claim for any common parts of the insured property? Yes No
If yes, please give details.

Description of damage.

Please describe the nature of the damage to the insured property and provide a sketch and photographs.

How long has the damage been evident?

Have you any estimates or specialist reports to support your claim?
If yes please provide a copy. Yes No

Are you aware of any similar problems affecting other properties in your location?
If yes, please supply full details. Yes No

Are you holding any retention monies on the property? Yes No

If yes how much?

If your claim relates to water ingress, please comment on the weather conditions when you first became aware of the problem.

If your claim relates to structural cracking, please advise if any building work has been undertaken on this property since its completion and the date and nature of the work carried out.

Date

The developer.

Have you contacted your developer regarding this problem?
If yes, please give full details.

Yes

No

Name

Address

Has the developer been informed in writing of the damage?

If yes, please provide copies/transcripts of all correspondence relating to the claim.

Yes

No

If no, you should initially correspond directly with your developer to make them aware of the problems/damage to your property.
Please find attached a guidance note in relation to Section 3.2 of your policy.

Is the developer still trading?

Yes

No

Other insurances.

Are there any other insurances in force for the property and
have you notified this matter to the Insurers?

Yes

No

If yes please provide full details and advise whether any payments have been received.

If there are other insurances in force, you have an obligation to notify the relevant Insurer as they may class the latent defect claim as a material fact applicable to their policy.

This policy does not cover damage caused by extremes of weather such as storm, or flood. Claims of this nature should be referred to your general property insurers.

Declaration:

- I confirm that if I exaggerate any part of the claim, or make any false declaration or statement, I shall not be entitled to receive any benefit under the policy. Furthermore, I accept that any such action may render me liable to prosecution.
- I confirm that you may seek information from other sources, including other Insurers, to substantiate the answers I have given and all information supplied is true in every respect and to the best of my knowledge. In the event of a claim, we reserve the right to pass any relevant personal information (e.g. name, address, telephone number) to third parties such as loss adjusters, Lawyers, fraud prevention agencies or other professionals to help assist in the settlement of the claim.
- I understand that undue delay in submitting this form, or any other reasonably requested documentation, is in contravention of a policy condition and may prejudice my final settlement and any legal rights of recovery against another party. Such action may influence the Underwriter when considering the provision of indemnity under the terms of the policy.
- If it is possible for us to recover monies that we have paid out under the terms of the policy, I will cooperate fully with you in any recovery attempt you make. I understand you will pay all associated costs associated with the recovery of your outlay.
- I will not take any action that may prejudice Underwriters' position in relation to recovery rights, I will advise you of any actions I am taking against another party relevant to the claim and I will not instigate proceedings to recover compensation arising from any incident to which the policy applies without prior consultation with MDIS.
- I confirm I have read and understood this declaration.

Signed

Name

Date

MD Insurance Services Ltd is the scheme administrator for the Premier Guarantee range of New Home warranties and acts on behalf of the Underwriter in negotiating and settling claims. MD Insurance Services Ltd is authorised and regulated by the Financial Services Authority.

The logo for Premier Guarantee, featuring the word "premier" in a bold, dark blue sans-serif font, with "guarantee" in a smaller, lighter blue sans-serif font directly below it.

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guarantee

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