

Extranet User Guide

MD Insurance Services Ltd is the Scheme Administrator for the Premier Guarantee range of structural warranties. MD Insurance Services Ltd is authorised and regulated by the Financial Conduct Authority. Version 5

Extranet User Guide: Contents

| 01. | Getting Started | 3 |
|-----|--|----|
|)2. | Get a Quote | 14 |
| | Site details | 15 |
| | Plot details/matrix | 18 |
| | Product details | 23 |
| | Role details | 24 |
| | Adding new developer/builder | 26 |
| | Declaration and supporting documents | 31 |
| | Incomplete/pending application status | 34 |
| | Active quotes | 36 |
|)3. | Sites | 39 |
| | Overview | 41 |
| | Inspection plan | 47 |
| | Design documents | 49 |
| | Risks and responding to a risk | 50 |
| | Defects | 54 |
| | Admin actions and adding a sales price or plot address | 55 |
| | Completion documents | 60 |
| | Roles | 61 |
| | Finances | 63 |
| | Key documents | 64 |
| | Activities | 65 |
| | Get a certificate | 66 |
|)4. | Reporting | 68 |
|)5. | Company and Access Management | 73 |
| | Add/edit office and employee | 75 |
| | Extranet access and extranet administrators | 77 |
|)5. | Customer Support | 80 |
| | Extranet training support | 81 |
| | Marketing materials | 82 |
| | Contact us | 83 |



Getting Started

01.



Extranet benefits and features

- Streamlined Quoting: Utilise our intuitive online quote application form, which allows you to save progress and efficiently complete submissions.
- Seamless Documentation: Easily download and upload Plot Matrix files and enjoy faster quote turnaround times to accelerate your workflow.
- · Certificate Issuance: Issue your own certificates when available, providing greater control and flexibility.
- Risk Management: Proactively manage risks and defects on a plot-by-plot basis, enabling targeted mitigation and response strategies.
- Plot Details Management: Input and track plot addresses and final sale prices, ensuring accurate and up-to-date records.
- Action Management: View, search, and respond to actions that may block Certificates of Insurance from being issued, with a focus on prompt resolution.
- Plot Summary: Access a comprehensive plot-level summary of outstanding actions and issued documents, facilitating informed decision-making.
- Inspection Planning: Review your inspection plan to understand our requirements and ensure a smooth inspection process.
- Action Response and Tracking: Respond to actions, upload required documentation, and monitor progress, all within a centralised platform.
- Account and Payment Management: View outstanding registration and payment information, update office and employee details.
- Extranet Accessibility: Easily view, add, or update individual office or employee details, and grant Extranet access to authorised users.
- Document Repository: Access technical documents submitted to us and policy-related information issued to you, all in one convenient location.
- SPV Management: View and manage sites related to multiple Special Purpose Vehicles (SPV) under a single Extranet account, streamlining operations.
- · Payment Oversight: Stay on top of outstanding payment information to avoid unexpected surprises at the end of the process.

If you are a Company Administrator you will also be able to:

- Set other company administrators.
- Add new employees and offices.
- Activate/deactivate Extranet users from company employees registered with Premier Guarantee.

For best performance, please use Chrome or Edge to ensure that any pop-ups are enabled. Contact us for any training support.

Getting started



You will receive an email asking you to click and validate your Extranet access. This will take you through to a new screen enabling you to set up your password.

Once this is done, if you have forgotten your password, simply go on to the Extranet login page and click the **Forgot password** link. Enter your email address and click the **Reset my password** button. This will send an email to your inbox for you to click and reset your password. If you have not received this email, please ensure you check your spam filters. Please note that this link will expire within 24 hours.

Welcome to the Extranet

To access the Extranet, click the link on the Premier Guarantee website www.premierguarantee.com

Alternatively, save the following URL into your internet browser favourites list:

https://www.premierguarantee.com/extranet-pg/

If you have not received an email granting you access to the Extranet then click the **Register** link on the log in screen and complete and submit the form as requested.

PREMIER GUARANTEE

| Sign in to start your ses | sion |
|--|------------------|
| Email | |
| The Email field is required. Password | |
| Remember me? | SIGN IN |
| Register | Forgot password? |



Home: Quick access

| PREMIER GUARANTEE | Hello Josephine , ne | eed help? Get in touch 0800 107 8446 | | | | GET A QUOTE GET A CE | RTIFICATE JB | PG SUPPORT ONLINE |
|--|--|---|--------|-----------|--|-------------------------------------|-------------------------------|----------------------------|
| HOME | | | | | | | Ponistration status | ~ |
| QUOTES | YOUR SITES | | | | 1 | INCOMPLETE APPLICATIONS (1) > | Registration status | ^ |
| SITES | Search Q | | | | | | Status Expiry Date | Not Approved 25/03/2026 |
| REPORTING | Reference | Site address | Plots | Plots n | early complete | ORDERS WITH PLOTS NEARLY COMPLETE > | Fees Due | £1,200.00 |
| COMPANY | PL-PG-10025840 | Test Site, CH41 1AU | 22 | <u>21</u> | _ | | E PBI | |
| TRAINING GUIDE | Showing 1 - 1 of 1 entries | | | | < 1 > | MANAGE COMPANY DETAILS > | Visit our re | RANTEE source hub |
| MARKETING MATERIAL | KETING MATERIAL YOUR QUOTES AND APPLICATIONS | | | 0 | | InC | ito | |
| | YOUR QUOTES AND APPLICATIONS Capych | | | 2 | | | nie 🖉 | |
| CUNIACI US | Search Q | | | | | | | |
| | Reference | Site address | | Plots | Status | | | |
| | PL-PG-10027856/1 | Test, Another Test Site, Test, CH41 1AU | I | 2 | Application Pending | | MARKETING | MATERIALS |
| | PL-PG-10027857/1 | Test Site 2, Another Test Site, Test, CH4 | 11 1AU | 2 | Incomplete | | | |
| | Showing 1 - 2 of 2 entries | | | | < 1 > | | | |
| Premier Guarantee Surveyors is the trading name of MD Warranty Support Services Limited.Registered in England No: 04759193.Pro is the scheme administrator for the Premier Guarantee range of structural warranties.MD Insurance Services Limited is authorised a | | | | | iler Guarantee is a trading name of MD Insurance Services Limited. Reg d regulated by the Financial Conduct Authority | istered in England No: 03642459.N | AD Insurance Services Limited | |
| PRIVACY POLICY | | | | | | | | |
| TERMS OF USE | | | | | | | | |

The Extranet **Home** page provides short cut links to all the **Quotes**, **Sites** or **Company** related information you may require. You are also able to access this information via the tabs down the left-hand side of the screen.



Home: Update password and select company to view in this session

| PREMIER GUARANTEE | Hello Josephine , ne | ed help? Get in touch 0800 107 8446 | | | GET A QUOTE GET A C | ERTIFICATE | PG SUPPORT ONLINE |
|-----------------------------|--|--|---------------------------------------|---|---|--------------------------------|-----------------------------------|
| НОМЕ | | | | 1 | | Registratio | Josephine Bloggs |
| QUOTES | Search | | | , | INCOMPLETE APPLICATIONS (1) > | | Change password |
| SITES | Q | | | | | Expiry Date | 1000017 |
| REPORTING | Reference | Site address P | lots P | lots nearly complete | URDERS WITH PLUTS NEARLY COMPLETE > | Fees Due | LOGOUT |
| COMPANY | PL-PG-10025840 | Test Site, CH41 1AU 2 | 2 <u>2</u> | 1 | | नि | |
| TRAINING GUIDE | Showing 1 - 1 of 1 entries | | MANAGE COMPANY DETAILS > | Visit our | GUARANTEE resource hub | | |
| MARKETING MATERIAL | YOUR QUOTES AND APP | LICATIONS | | In | Site | | |
| CONTACT US | Search Q | | | | | | |
| | Reference | Site address | Plo | ts Status | | | |
| | PL-PG-10027856/1 | Test, Another Test Site, Test, CH41 1AU | 2 | Application Pending | | MARKE | TING MATERIALS |
| | PL-PG-10027857/1 | Test Site 2, Another Test Site, Test, CH41 1A | .U 2 | Incomplete | | | |
| | Showing 1 - 2 of 2 entries | | | < 1 > | | | |
| | Premier Guarantee Surveyors is the scheme administrator fo | is the trading name of MD Warranty Support Servi or the Premier Guarantee range of structural warra | ces Limited.Regis nties.MD Insuran | stered in England No: 04759193.Pret ce Services Limited is authorised ar | nier Guarantee is a trading name of MD Insurance Services Limited. Re d regulated by the Financial Conduct Authority | egistered in England No: 03642 | 459.MD Insurance Services Limited |
| PRIVACY POLICY | | | | | | | |
| TERMS OF USE | | | | | | | |

You can change your Extranet password or log out of the system by clicking on your initials in the circle in the top right-hand corner of the screen. If you are registered under multiple companies, you can choose which you want to view from the drop-down list. If this has not been enabled, please email **extranet@premierguarantee.co.uk** with the Premier Guarantee registration number for each company you wish to be added.



Home: Update password and select company to view in this session

| PREMIER GUARANTEE | Hello Josephine , ne | ed help? Get in touch 0800 107 8446 | | | | GET A QUOTE GET A CE | RTIFICATE | PG SUPPORT ONLINE |
|-----------------------------|---|--|---|-------------------------------|--|--|-------------------------------|----------------------------------|
| НОМЕ | YOUR SITES | | | | 1 | | Registratio | Josephine Bloggs |
| QUOTES | | | | | ' | INCOMPLETE APPLICATIONS (1) > | | Test Company |
| SITES | Q | | | | | Status Expiry Date | Test company | |
| REPORTING | Reference | Site address | Plots | Plots r | nearly complete | ORDERS WITH PLOTS NEARLY COMPLETE > | Fees Due | Company _NorthWest |
| COMPANY | PL-PG-10025840 | Test Site, CH41 1AU | 22 | <u>21</u> | _ | | R | Company_Midlands |
| | Showing 1 - 1 of 1 entries < 1 | | | | | MANAGE COMPANY DETAILS > | Uisit our | VARANTEE resource hub |
| | | | | | | | | |
| MARKETING MATERIAL | YOUR QUOTES AND APP | LICATIONS | | | SILE | | | |
| CONTACT US | Search Q | | | | | | | |
| | Reference | Site address | | Plots | Status | | | |
| | PL-PG-10027856/1 | Test, Another Test Site, Test, CH41 | 1AU | 2 | Application Pending | | MARKETI | |
| | PL-PG-10027857/1 | Test Site 2, Another Test Site, Test, | CH41 1AU | 2 | Incomplete | | MARKET | NO MATERIALS |
| | Showing 1 - 2 of 2 entries | | | | < 1 > | | | |
| | Premier Guarantee Surveyors i is the scheme administrator fo | is the trading name of MD Warranty Supp or the Premier Guarantee range of structu | ort Services Limit ral warranties.MD | ed.Registered Insurance Se | l in England No: 04759193.Pre rvices Limited is authorised ar | - mier Guarantee is a trading name of MD Insurance Services Limited. Reg ad regulated by the Financial Conduct Authority | istered in England No: 036424 | 59.MD Insurance Services Limited |
| PRIVACY POLICY | | | | | | | | |
| TERMS OF USE | | | | | | | | |

Select and click the company you want to view in this session and the Home page and site information will update accordingly. Please note that you will need to repeat the process for each different company by clicking on your initials in the top right-hand corner. You are unable to view sites registered under different limited companies together in a consolidated view.



| PREMIER GUARANTEE | Hello Josephine, need help? Get in touch 0800 107 8446 | | | REQUEST CERTIFICATE × | | GET A QUOTE GET A CE | RTIFICATE | PG SUPPORT ONLINE |
|----------------------|---|--|----------------------------------|-----------------------|--|--|------------------------------------|-------------------------------|
| НОМЕ | | | | | | | Registration status | ~ |
| QUOTES | | | | CERT | TIFICATE OF INSURANCE | INCOMPLETE APPLICATIONS (1) > | negionation status | |
| SITES | Search Q | | | PLO | T INITIAL CERTIFICATE | | Status Expiry Date | Not Approved 25/03/2026 |
| REPORTING | Reference | Site address | Plots | Plots n | early complete | ORDERS WITH PLOTS NEARLY COMPLETE > | Fees Due | £1,200.00 |
| COMPANY | PL-PG-10025840 | Test Site, CH41 1AU | 22 | <u>21</u> | _ | | PRI | |
| TRAINING GUIDE | Showing 1 - 1 of 1 entries | | | | | MANAGE COMPANY DETAILS > | Visit our re | RANTEE source hub |
| MARKETING MATERIAL | YOUR QUOTES AND APP | PLICATIONS | | | 2 | | l InS | site |
| CONTACT US | Search | | _ | _ | _ | | | |
| | Reference | Site address | _ | Plote | Statue | | | |
| | PL-PG-10027856/1 | Test, Another Test Site, Test, CH41 1AU | | 2 | Application Pending | | | |
| | PL-PG-10027857/1 | Test Site 2, Another Test Site, Test, CH41 | 1AU | 2 | Incomplete | | MARKETING | MATERIALS |
| | Showing 1 - 2 of 2 entries | | | | < 1 > | | | |
| | Premier Guarantee Surveyors is the scheme administrator fi | is the trading name of MD Warranty Support Se or the Premier Guarantee range of structural wa | ervices Limite arranties.MD I | d.Registered | in England No: 04759193.Premier G vices Limited is authorised and reg | suarantee is a trading name of MD insurance Services Limited. Reg ulated by the Financial Conduct Authority | gistered in England No: 03642459.N | ID Insurance Services Limited |
| PRIVACY POLICY | | | | | | | | |
| TERMS OF USE | | | | | | | | |

You can use the **Get A Certificate** link on the top bar to filter your Sites and Plots to see if a **Plot Initial Certificate** or **Certificate of Insurance** (COI) can be issued or if there are any **Actions** outstanding which would stop this. Click the relevant option for the type of certificate you require.



| PREMIER GUARANTEE | Hello Josephine, ne | eed help? Get in touch 0800 107 (| REQUEST CERTIFIC | ATE OF IN | SURANCE | _ | × | GET A QUOTE GET A CE | RTIFICATE | PG SUPPORT ONLINE |
|-----------------------------|---|---|---|-------------------------------|--|---|------------------------|--|------------------------------------|-------------------------------|
| HOME | YOUR SITES | | Please choose a si | te | Search | | | APPLICATIONS (1) | Registration status | × |
| SITES | Search Q | | Reference | Addre | ess Site Test Street Birkenbead | Plot | ts | | Status Expiry Date | Not Approved 25/03/2026 |
| REPORTING | Reference | Site address | | | | | | TS NEARLY COMPLETE > | Fees Due | £1,200.00 |
| COMPANY | <u>PL-PG-10025840</u> | Test Site, CH41 1AU | Showing 1 - 1 of 1 e | entries | | | | | | |
| TRAINING GUIDE | Showing 1 - 1 of 1 entries | | | | | PREVIOUS | < | MPANY DETAILS > | Visit our re | RANTEE source hub |
| MARKETING MATERIAL | YOUR QUOTES AND APP | PLICATIONS | | | 2 | | | | InS | Site |
| CONTACT US | Search | | _ | | | | | | | |
| | <u> </u> | | | | | | | | | |
| | Reference | Site address | | Plots | Status | | | | | |
| | PL-PG-10027856/1 | Test, Another Test Site, Test, C | CH41 1AU | 2 | Application Pending | | | | MARKETING | MATERIALS |
| | PL-PG-10027857/1 | Test Site 2, Another Test Site, | Test, CH41 1AU | 2 | Incomplete | | | | | |
| | Showing 1 - 2 of 2 entries | | | | < 1 > | | | | | |
| | Premier Guarantee Surveyors is the scheme administrator f | is the trading name of MD Warranty or the Premier Guarantee range of s | y Support Services Limited. structural warranties.MD Ins | Registered ir surance Serv | n England No: 04759193.Prem rices Limited is authorised and | ier Guarantee is a tradii regulated by the Finan | ing name Incial Con | of MD Insurance Services Limited. Re duct Authority | gistered in England No: 03642459.1 | MD Insurance Services Limited |
| PRIVACY POLICY | | | | | | | | | | |
| TERMS OF USE | | | | | | | | | | |
| Vou pood to coloct | the relevent Site | from the list by ali | oking on the re | oforond | | | | | | |

You need to select the relevant **Site** from the list by clicking on the reference number.





Select one, all or however many Plots that the certificates are needed for by clicking the Add button against each one, then click Next to proceed.



| PREMIER GUARANTEE | Hello Josephine, need help? Get in touch 08 | REQUEST CERTIFICATE OF INSURANCE - PL-PG-1002 | 840 | CET A QUOTE GET A CE | RTIFICATE | SUPPORT ONLINE | |
|-----------------------------|--|--|--|---|------------------------------------|------------------------------|--|
| номе | YOUR SITES | | | CATIONS (1) | Registration status | × | |
| QUOTES | Search | Plots selected 401 | | | Status | Not Approved | |
| SITES | <u>Q</u> | | | | Expiry Date | 25/03/2026 | |
| REPORTING | Reference Site address | OUTSTANDING ITEMS PREVENTING YOUR CERTI | FICATES BEING ISSUED | ARLY COMPLETE > | Fees Due | £1,200.00 | |
| COMPANY | PL-PG-10025840 Test Site, CH41 | Search O | | V DETAILS | P PRE | MIER | |
| TRAINING GUIDE | Snowing 1 - 1 of 1 entries | Action outstanding | Applies to | | Visit our res | ource hub | |
| MARKETING MATERIAL | YOUR QUOTES AND APPLICATIONS | Builder has outstanding Registration Fee | Whole Site | | l Ins | ite | |
| CONTACT US | Search | | Whole Site | | | | |
| | Q | | PERMIN | | | | |
| | PI -PG-10027856/1 Test Another Test Sit | | PREVIOUS | Contraction 1 and 1 a | | | |
| | PL-PG-10027857/1 Test Site 2, Another T | est Site, Test, CH41 1AU 2 Incomplete | | | MARKETING M | IATERIALS | |
| | Showing 1 - 2 of 2 entries | < 1 | | | | | |
| | | | | | | | |
| | Premier Guarantee Surveyors is the trading name of MD is the scheme administrator for the Premier Guarantee | Warranty Support Services Limited.Registered in England No: 04759193 range of structural warranties.MD Insurance Services Limited is authoris | Premier Guarantee is a trading name and regulated by the Financial Co | me of MD Insurance Services Limited. Reg onduct Authority | istered in England No: 03642459.MI | D Insurance Services Limited | |
| | | | | | | | |
| | | | | | | | |
| PRIVACY POLICY | | | | | | | |
| TERMS OF USE | | | | | | | |

This will show if there are any outstanding **Actions** which would stop the relevant certificate(s) from being issued.



Home: Filter orders with Plots nearly complete

| PREMIER GUARANTEE | Hello Josephine, ne | of bala? Get in touch 0900-107-9446 ORDERS WITH PLOTS NEARLY COMPLETI | | _ | _ | CET A QUOTE | | ERTIFICATE | PG SUPPORT ONLINE |
|-----------------------------|---|---|---|---------------------------------|--|--|---------------|------------------------------------|-------------------------------|
| НОМЕ | YOUR SITES | Select a site to view any plots that are nearing | completion – i.e. | . plots at roof stage or beyond | | | | Registration status | × |
| QUOTES | Search Q | Sites | | | | | 1 | Status | Not Approved |
| REPORTING | Reference | Entries per page | | | Searc Q | ch | _ | Fees Due | £1,200.00 |
| COMPANY | PL-PG-10025840 Showing 1 - 1 of 1 entries | Reference Site PL-PG-10025840 Test | Address Site, CH41 1AU | Plots 22 | Plots Nearly C | Complete | - 1 | P PRI | |
| TRAINING GUIDE | | Showing 1 - 1 of 1 entries | | | | < 1 | > | Visit our re | source hub |
| MARKETING MATERIAL | YOUR QUOTES AND APP | ICATIONS | | 2 | | | | l InS | bite |
| CONTACT US | Search Q | | | | | | | _ | |
| | Reference | Site address | Plots | Status | | | | | |
| | PL-PG-10027856/1 | Test, Another Test Site, Test, CH41 1AU | 2 | Application Pending | | | | MARKETING | MATERIALS |
| | PL-PG-10027857/1 | Test Site 2, Another Test Site, Test, CH41 1AU | 2 | Incomplete | | | | | |
| | Showing 1 - 2 of 2 entries | | | < 1 > | | | | | |
| | Premier Guarantee Surveyors i is the scheme administrator fo | s the trading name of MD Warranty Support Services r the Premier Guarantee range of structural warrantie | Limited.Registered s.MD Insurance Se | l in England No: 04759193.Prem | er Guarantee is a trading nar regulated by the Financial Co | me of MD Insurance Service onduct Authority | s Limited. Re | gistered in England No: 03642459.M | AD Insurance Services Limited |
| PRIVACY POLICY | | | | | | | | | |
| TERMS OF USE | | | | | | | | | |

You can use the Actions For Plots Nearly Complete link to select a Site and view any urgent Actions required for Plots nearing completion.



Get a Quote – quotation application

02.



Get a quote: Site details

| PREMIER GUARANTEE | Hello Test, need help? Get in touch 0800 107 8446 | GET A QUOTE | GET A CERTIFICATE |
|-----------------------------|--|------------------------------|--------------------------------------|
| ЮМЕ | | | |
| | Quote application | | |
| QUOTES | STEP 1: SITE DETAILS 🖋 STEP 2: PLOT DETAILS 🖋 STEP 3: PRODUCT DETAILS 🖋 STEP 4: ROLE DET | AILS 🧪 | STEP 5: DECLARATION DETAILS 🧪 |
| ITES | In order to provide a formal quotation all sections of this application form must be completed and additional information provided where required. You are able to save and return | a to the application form as | required. The guidance notes section |
| REPORTING | provides additional help and guidance in completing this application form. If you have any questions please do not hesitate to contact us. | to the application form as | required. The guidance notes section |
| COMPANY | PLEASE NOTE: Failure to complete all relevant sections of this form fully may result in us being unable to provide a quotation for your site. Incomplete forms may result in delays. | | |
| Fraining Guidf | SITE DETAILS | | |
| | QUOTE RECIPIENT DETAILS | | |
| MARKETING MATERIAL | Quote recipient | | |
| CONTACT US | Mr Test Employee 1 | | - 0 |
| | Quote recipient office Office 1, LE3 3RT | | - 0 |
| | SITE ADDRESS | | |
| | | | |
| | Address line one | | • |
| | You must enter a value | | |
| | Address line two | | |
| | Address line three | | 0 |
| PRIVACY POLICY | Town/city | | 0 |
| | | | • |

Select **Get a Quote** at the top of the screen to open the quote application form. You can save the form at any time and return to it later however, you will be unable to submit your application without all the mandatory information supplied. Please note that this will not provide an instant quotation as subject to underwriter review. A formal quotation will be emailed to you and viewable on the Extranet when issued.

Get a quote: Site details

| PREMIER GUARANTEE | Hello Test, need help? Get in touch 0800 107 8446 | GET A QUOTE | GET A CERTIFICATE | | TE |
|-----------------------------|--|---------------------|-------------------|------------|----|
| НОМЕ | CONSTRUCTION DETAILS | | | | |
| QUOTES | Expected construction start date 27/02/2024 | | ť | : • | |
| SITES | Expected construction end date 28/02/2026 | | ť | i 🕕 | |
| REPORTING | Maximum number of storeys above ground 4 | | |) | |
| COMPANY | Maximum number of storeys below ground 1 | | : |) | |
| TRAINING GUIDE | Please answer the following questions: | | | | |
| MARKETING MATERIAL | Do you want us to quote for doing the Building Control on this site? | | Yes No | | |
| CONTACT US | Will any unit(s) contain any non-traditional construction methods? | | Yes No | 0 | |
| | Are there any units attached or structurally connected to any other structure not included in this application? Please refer to our technical manual (available for download via www.premierguarantee.co.uk for guidance on new elements connecting to existing structures and ensure you comply w • A Party Wall Agreement in accordance with the Party Wall Act will be in place (will not be required if you own the adjacent property) • The separating wall(s) between the existing and new properties meet the relevant Building Regulation requirements • The existing adjacent foundations and wall structures are suitable to support any proposed increased loading(s) • The junction of the new and existing wall(s) will be constructed to ensure dampness cannot enter either of the properties • An effective damp proof course will be present within any shared wall(s) • Movement joints will be incorporated to allow for limited differential movement Has this site previously been in administration? | rith the following: | Yes No | | |
| PRIVACY POLICY | | | SAVE | NEXT > | |

The Get a Quote application form is dynamic and will only ask the questions relevant to your project. Support text is provided to help you complete the form by clicking the (i) icon and you will be alerted if any information has not been provided.



Get a quote: Site details

| PREMIER GUARANTEE | Hello Test, need help? Get in touch 0800 107 8446 GET A QUOTE | GET A CERTIFICATE | TE |
|-----------------------------|--|-------------------|--------|
| НОМЕ | CONSTRUCTION DETAILS | | |
| QUOTES | Expected construction start date 27/02/2024 | Ċ | • |
| SITES | Expected construction end date 28/02/2026 | Ċ | • |
| REPORTING | Maximum number of storeys above ground | Ş | |
| COMPANY | Maximum number of storeys below ground 1 | Ş | |
| TRAINING GUIDE | Please answer the following questions: | | |
| MARKETING MATERIAL | Do you want us to quote for doing the Building Control on this site? | Yes No | |
| CONTACT US | Will any unit(s) contain any non-traditional construction methods? | Yes No | 0 |
| | Are there any units attached or structurally connected to any other structure not included in this application? Please refer to our technical manual (available for download via www.premierguarantee.co.uk for guidance on new elements connecting to existing structures and ensure you comply with the following: A Party Wall Agreement in accordance with the Party Wall Act will be in place (will not be required if you own the adjacent property) The separating wall(s) between the existing and new properties meet the relevant Building Regulation requirements The existing adjacent foundations and wall structures are suitable to support any proposed increased loading(s) The junction of the new and existing wall(s) will be constructed to ensure dampness cannot enter either of the properties An effective damp proof course will be present within any shared wall(s) Movement joints will be incorporated to allow for limited differential movement Has this site previously been in administration? | Yes No |] |
| PRIVACY POLICY | | SAVE | NEXT > |

The **Save** button will enable you to save and exit the form. Any saved applications can be accessed via the **Home** page quick link. Click **Next** to proceed to the next page.

Get a quote: Plot details

| PREMIER GUARANTEE | Hello Test, need help? Get in touch 0800 107 8446 GET A QUOTE GET A CERTIFICATE | TE |
|-----------------------------|--|-----|
| НОМЕ | Quote application | |
| QUOTES | STEP 1: SITE DETAILS STEP 2: PLOT DETAILS STEP 3: PRODUCT DETAILS STEP 4: ROLE DETAILS | S 🎤 |
| SITES | | |
| REPORTING | PLOTS - 0 | |
| COMPANY | Please select the option required: | |
| TRAINING GUIDE | Do you want to use the download/upload plot matrix? No | |
| MARKETING MATERIAL | Please note: Please ensure you complete all sections of the spreadsheet as required. If you have any questions, relating to the information required, please contact us on 0800 107 8446 | |
| CONTACT US | Drop plot matrix file below or click to upload Drag and drop files here or click | |
| | Click to download plot matrix template | |
| | | |
| PRIVACY POLICY | SAVE REVIOUS NEXT | ` > |

You can download and upload an Excel document to provide Plot information as requested or select the manual option and complete the Plot information on screen.



Get a quote: Plot matrix





Get a quote: Plot matrix

| File | ・ C・ Home | ∓ Inse | rt Pag | e Layout Formulas (| Data Review View A | CROBAT Q Tell | me what you want to do. | Plot_1 | fatrix - Excel | | | | | | | | | | к | 죠 ate Hughes | – |
|--------|---|-----------|----------------|---|---|----------------------|--------------------------------|--|------------------------------------|--------------------|----------------|-------------------|--------------------|--------|-------------|---------------------|-----------------|--|----------|-----------------|----|
| Paste | K Cut È Copy → Format F lipboard | Painter | Calibri B I | • 11 • A* A* I • I ↔ A* A* Font 5 | = = ≥ ≫ + ₽ Wrap = = = ≤ ≤ ≤ ⊡ Merg Alignment | Text e & Center + | - % → 50 00 For Number 5 | nditional Format as natting ∗ Table ∗ | al Bad k Cell Explanatory | Good Input | Net Link | utral ked Cell | Calculatio Note | n v | E Insert | Delete For Cells | Trmat ▼ Cles | oSum × A Z Sort ar × Filte Editing | & Find & | | |
| C2 | Ŧ | : × | | fx New Build | | | | | | | | | | | | | | | | | ~ |
| | А | | В | С | D E | F | G | н | I J K | L | N | | 0 | | Q | R | т | U | v | w | × |
| 1 Plot | Name W | Varranty | / Product | New Build/Conversion | Unit Type Stage of Works | Reconstruction (| Cost Estimated Sale | Price Block Name Sq | n | | | | | | | | | | | | |
| 3 | | | iics | New Build | | | | | | | | | | | | | | | | | |
| 4 | | | | Conversion | | | | | | | | | | | | | | | | | |
| 5 | | | | | | | | | | | | | | | | | | | | | |
| 7 | | | | | | | | | | | | | | | | | | | | | |
| 8 | | | 7 6 | ~ | | | | | | | | | | | | | | | | | |
| 9 | | 1 | יכים | C · · · | | | | | | Plot | _Matrix - Exce | | | | | | | | | | |
| 11 | | | File | Home Insert Pa | age Layout Formulas | Data Review | View ACROBA | T 🛛 🖓 Tell me what yo | u want to do | | | | | | | | | | | | |
| 12 | | | 🚔 🐰 | Cut | × 11 × A* * | \equiv $=$ \gg | Wrap Test | Number | | Nor | mal | Rad | G | and | | Noutral | Cal | ulation | | | |
| 13 | | | | Copy * | | -= | Er wiap text | Number | I | | ina | Dau | | | | Neutrai | Can | ulation | - | | |
| 14 | | | vaste | Format Painter B I | <u>u</u> • <u>•</u> • <u>•</u> • <u>•</u> • | | 🚈 🖽 Merge & Cen | ter • 🍄 • % * | F.0 .00 .00 →.0 Formatting + | rmat as Table • | eck Cell | Explana | tory In | put | | Linked Ce | Not | e | – | | |
| 16 | | | Clip | board 🕞 | Font 🕞 | A | lignment | 5 Number | G S | | | | Styles | | | | | | - 10 | | |
| 17 | | | C.9 | - : | £ | | | | | | | | | | | | | | | | |
| 18 | | | 00 | | Jx | | | | | | | | | | | | | | | | |
| 20 | | | | | | | | | | | | | | | | | | | - 11 | | |
| 21 | | | | | | - | - | - | | | | | | | | | | _ | | | |
| 22 | | - | Diet | B B | C | D | E Stage of Works | F Reconstruction Cost | G Estimated Calo Drice | H Black Nam | . Cam | J | К | L | | N | | 0 | | | |
| 23 | | | | New Homes | New Build | Detached | No Works Started | 150 000 00 | 250 000 0 | BIOCK Nam | e sqm | | | | | | | | - 8 | | |
| 24 | | 3 | 3 2 | Social Housing | New Build | Semi Detached | No Works Started | 100,000.00 | 250,00010 | , | | | | | | | | | - 8 | | |
| 26 | | 4 | 1 3 | Social Housing | New Build | Semi Detached | No Works Started | 100,001.00 | | | | | | | | | | | | | |
| 27 | | 5 | 5 | | | | | | | | | | | | | | | | | | |
| 28 | | 6 | 5 | | | | | | | | | | | | | | | | - 8 | | |
| 30 | | 7 | 7 | | | | | | | - | | | | | | | | | | | |
| 31 | | 8 | 3 | | | | | | | | | | | | | | | | - 1 | | -+ |
| 32 | | | • | | | | | | | | | | | | | | | | | | |
| 33 | | 1 | 1 | | | | | | | | | | | | | | | | | | |
| 34 | | 1 | 2 | | | | | | | | | | | | | | | | - 18 | | |
| 35 | | 1 | 3 | | | | | | | | | | | | | | | | | | -+ |
| 37 | | 1 | 4 | | | | | | | | | | | | | | | | | | |
| | | | | | | | | | | | | | | | | | | | | | |
| 4 | F. | Plots 1 | 5 | | | | | | | | | | | | | | | | | | • |

After downloading and saving the **Plot Matrix**, please fill in the required information using the dropdown boxes, ensuring that block name cells are completed for apartment units and square metre cells are filled in for all plots.



Get a quote: Upload



The information uploaded in the Plot Matrix will be automatically totalled and displayed on screen as a summary once the Excel sheet is uploaded. You can amend any of the details uploaded by clicking the dropdown arrows or re-loading the updated Excel using the **Reload Plot details** button.



Get a quote: Change plot information

| PREMIER GUARANTEE | Hello Test, need help? Get in touch 0800 | 0 107 8446 | | GET A C | UOTE GET A CERTIFICATE TE |
|-----------------------------|--|--|--|--|-------------------------------|
| НОМЕ | Quote application | | | | |
| QUOTES | STEP 1: SITE DETAILS 🗸 | STEP 2: PLOT DETAILS 🖍 | STEP 3: PRODUCT DETAILS 🧪 | STEP 4: ROLE DETAILS 🧪 | STEP 5: DECLARATION DETAILS 🧪 |
| SITES | | | | | |
| REPORTING | PLOTS - 0 | | | | |
| COMPANY | We require detailed information about e | ach plot being built. The easiest way to do this i | s by downloading the Plot Matrix template and uploading th | is once complete. Alternatively, use our Plot Wi | zard. |
| TRAINING GUIDE | Do you want to use the download/uploa | d plot matrix? | | | Yes No |
| MARKETING MATERIAL | PLOT WIZARD | | | | |
| CONTACT US | Warranty product required | Total number of plots? | Has construction started on any plot? | New build or conversion? | Are all the plots apartments? |
| | New Homes | 2 | No | All new build plots 👻 | Yes 👻 |
| | Social Housing | 1 | No | All new build plots 🗸 | Yes 👻 |
| | Private Rental | 0 \$ | - | - | • |
| | Commercial | 0 | - | - | |
| | Completed Housing | 0 | - | - | • |
| | GENERATE PLOTS > | | | | |
| PRIVACY POLICY | | | | SA | VE 🗟 < PREVIOUS NEXT > |

You can re-upload if required by selecting the **Reload Plot Details** link or the information can be manually updated on screen by clicking the arrows in each section of the table.



Get a quote: Product details

| PREMIER GUARANTEE | | GET A QUOTE GET A CER | |
|-----------------------------|--|-----------------------|--------------|
| НОМЕ | | | , |
| QUOTES | PRODUCTS - 2 | | |
| SITES | NEW HOMES | | |
| REPORTING | Total number of units 2 Total astimated reconstruction cost of units | | |
| COMPANY | £390,000.00 Total estimated selling price of units £510,000.00 | | |
| TRAINING GUIDE | Period of cover 10 Years | | - 0 |
| MARKETING MATERIAL | Will you be taking deposits from purchasers? | Yes | No |
| CONTACT US | SOCIAL HOUSING | | |
| | Total number of units 1 Total estimated reconstruction cost of units £195,000.00 Period of cover 10 Years Please confirm if any of the following additional cover options are required: Please note that these additional extensions to the standard cover provided are available subject to meeting scheme criteria and will incur additional fees. Loss of Rent? | Yes | ✓ i |
| | Insolvency of the Builder during construction? | Yes | No |
| PRIVACY POLICY | | SAVE 🖬 < PREV | /IOUS NEXT > |

You will be asked further questions relating to the products selected e.g. New Homes, Social Housing, Private Rental etc.



Get a quote: Role details



These are the companies and contacts who will have a role on your site. You must allocate a contact to each role to proceed or set these as you. Add Role enables additional roles to be added, or new companies/contacts can be added via the Edit link.



Get a quote: Edit role

| | Hello Test, need help? Get | in Jourch 0800 107 8446 | GET A QUOTE GET A CERTIFICATE TE |
|--------------------|---|--------------------------------------|---|
| GUARANTEE | | EDIT INVOICE RECIPIENT | × |
| HOME | Quote application | | |
| | | Set to me / my company Yes No | |
| QUOTES | | Company name: Test Company | |
| SITES | | ENTER CONTACT DETAILS | |
| | ROLES | × | |
| REPORTING | Please complete the table option and this will autom | Title | ur company is in the role, please select the 'Set role as me' roles to the application, please select the 'Add role' option, |
| COMPANY | External roles | You must enter a value | ADD ROLE > |
| | | First name 0 | |
| I RAINING GUIDE | Set to | You must enter a value | |
| MARKETING MATERIAL | | Last name 🛛 👔 🕄 | |
| | Ť | You must enter a value | AND A |
| CONTACT US | ~ | United Kingdom - Telephone | EDIT |
| | | Telephone or mobile number required | |
| | ~ | Country code United Kinadom - Mobile | EDIT / |
| | | Telephone or mobile number required | |
| | \checkmark | Email | EDIT 🖍 |
| | | The Email field is required. | Town and |
| | Ť | Office - | CON Y |
| | ~ | Please select an office. | EDIT 🖌 |
| | | | |
| PRIVACY POLICY | | CANCEL OK | |
| | | | SAVE B < PREVIOUS NEXT > |

To edit a role, select **Edit** and complete the information in the dialogue box before selecting **OK** to save.





If you are using a separate developer or builder for your project, click **Edit** and start typing the developer's or builder's company name, and then select the correct option from the dropdown list. If the company is not already listed, click **Add Company Details Manually**.



| PREMIER GUARANTEE | Hello Test , need help? Get | EDIT DEVELOPER X | GET A QUOTE | GET A CERTIFICATE | |
|----------------------|------------------------------------|------------------------|----------------------------|-----------------------------|-------------|
| НОМЕ | Quote application | | | | |
| QUOTES | STEP 1: SITE DETAILS 🗸 | ENTER COMPANY DETAILS | š 🗸 | STEP 5: DECLARATION | I DETAILS 🧪 |
| SITES | ROLES | Company name Test | _ | _ | |
| REPORTING | Please complete the table | Year established 1 | ur company is in the role, | please select the 'Set role | as me' |
| COMPANY | External roles | | | | |
| TRAINING GUIDE | Set to | You must enter a value | | | |
| MARKETING MATERIAL | ~ | CORRESPONDENCE ADDRESS | | EDIT / | |
| CONTACT US | ~ | Postcode lookup | | EDIT 🧪 | |
| | ~ | Address line one | | EDIT 🧨 | |
| | ~ | You must enter a value | | EDIT 🎤 | |
| | ~ | Address line two | | EDIT 🧨 | |
| | ~ | Address line three 1 | | | |
| PRIVACY POLICY | | CANCEL OK | SAVE | < PREVIOUS | NEXT > |

Check that the company information detailed is correct (if already listed) or complete the dialogue box and click **OK** to save. The role will then be populated with the company name provided.



| DREMIER GUARANTEE | Hello Test, need help? Get in touch 0800 107 8446 GET A QUOTE GE | ET A CERTIFICATE |
|-----------------------------|--|----------------------------|
| НОМЕ | Quete emplication | |
| QUOTES | STEP 1: SITE DETAILS V STEP 2: PLOT DETAILS V STEP 3: PRODUCT DETAILS V STEP 4: ROLE DETAILS V STEP 5: REGISTRATION DETAILS V STEP | P 6: DECLARATION DETAILS 🖌 |
| SITES | | |
| REPORTING | DEVELOPER REGISTRATION DETAILS | |
| COMPANY | Is the Developer company already registered with Premier Guarantee? | Yes No |
| TRAINING GUIDE | What is the registration number of the Developer company with Premier Guarantee? 06650586 | |
| MARKETING MATERIAL | SAVE 🔒 | PREVIOUS NEXT > |
| CONTACT US | | |
| | | |
| | | |
| | | |
| | | |
| | | |
| PRIVACY POLICY | | |
| Vou must confirm i | - | |

You must confirm if the developer and/or builder is registered with Premier Guarantee and if so, provide their seven-digit registration number e.g. REG/PG/**3000000**



| PREMIER GUARANTEE | Hello Test, need help? Get in touch 0800 107 8446 | GET A QUOTE GET A CERTIFICATE TE |
|-----------------------------|--|----------------------------------|
| НОМЕ | Quote application | |
| QUOTES | STEP 1: SITE DETAILS STEP 2: PLOT DETAILS STEP 1: SITE DETAILS STEP 4: ROLE DETAILS STEP 5: REGISTRATION DETAILS | STEP 6: DECLARATION DETAILS 🖋 |
| SITES | | |
| REPORTING | A Developer is the company which owns the land on which the Development is being built and may or may not be responsible for both the construction and sale of property. | |
| COMPANY | Is the Developer company already registered with Premier Guarantee? | Yes No |
| TRAINING GUIDE | Is the Developer company associated to another company that is already registered with Premier Guarantee? | Yes No |
| MARKETING MATERIAL | COMPANY BACKGROUND | |
| CONTACT US | Is property development your full time occupation? | Yes No |
| | Number of units constructed in last financial year | <u></u> |
| | value must ee a valie numeer Number of units to be constructed in the next financial year? Value must be a valid number | <u></u> |
| | What is the estimated value of land bank held? (E) Value must be a valid number | <u> </u> |
| | DETAILS OF PREVIOUS DEVELOPMENT PROJECTS | |
| | Can you provide details of previous development projects? | Yes No |
| | You must enter a value | |
| | MEMBERSHIP WITH OTHER WARRANTY PROVIDERS | |
| | Do you have any memberships with any other warranty providers? | Yes No |
| | You must enter a value Has the company ever been refused membership from a new home warranty provider's register? | Yes No |
| | You must enter a value | |
| | PREVIOUS CLAIMS EXPERIENCE | |
| | Has the company had any claims in the last 3 years in relation to this type of insurance? | Yes No |
| | You must enter a value | |
| | ASSOCIATED COMPANIES | |
| PRIVACY POLICY | Is there a parent / holding company (or other company able to provide a form of guarantee) associated with this organisation? | Yes No |
| | You must enter a value | |

If the developer and/or builder is not registered, you must provide details of their construction and claims experience.



Get a quote: Declaration

| PREMIER GUARANTEE | Hello Test, need help? Get in touch 0800 107 8446 | CERTIFICATE |
|-----------------------------|--|------------------------------|
| НОМЕ | Quote application STEP 1: SITE DETAILS STEP 2: PLOT DETAILS STEP 3: PRODUCT DETAILS STEP 4: ROLE DETAILS STEP 5: REGISTRATION DETAILS STEP 6: DETAILS | DECLARATION DETAILS 🖌 |
| QUOTES | | |
| SITES | DECLARATION & SUBMISSION | |
| REPORTING | CLAIMS EXPERIENCE & GENERAL INSURANCE QUESTIONS | |
| COMPANY | Please answer the following questions for you or any director or partner / any individual or organisation referenced within this application: Have you sustained any losses or had any claims in the last three years that would be covered by this insurance? | Ver Ver |
| TRAINING GUIDE | Have you ever been refused property insurance or had any special terms imposed by any insurer? | Yes No |
| MARKETING MATERIAL | Have you ever been convicted or is there any kind of prosecution pending for any offence involving dishonesty of any kind? | Yes No |
| CONTACT US | Have you ever been prosecuted or received notification of intended prosecution under the Health and Safety Act 1974 or Consumer Prosecution Act 1987? | Yes No |
| | Please select an option Have you ever been involved with a house builder or construction company that has gone into liquidation / declared bankrupt in the past? If Yes, please provide details of what company and when. A Statement of Affairs will usually be required if the liquidation / bankruptcy occurred in the last 5 years Please select an option | Yes No |
| | ACCOMPANYING DOCUMENTS Other supporting documents Drag and drop files here or click Decl.ARATION It is important that you answer all questions fully, truthfully and accurately. Please remember that the answers you give will be used to determine the terms that we can offer. If incorrect information is provided, this may result in the policy being amended or cancelled and may reduce the event of a claim or may result in the non-payment of a claim. I/we declare that to the best of my/our knowledge and belief, the information I/we have given is correct and complete in every detail on behalf of the proposed insured. | imount payable in the Yes |
| PRIVACY POLICY | SUBMIT 📀 SAVE | C PREVIOUS |
| | | |

You are required to complete the claims and general insurance declaration.



Get a quote: Declaration

| DREMIER GUARANTEE | Hello Test, need help? Get in touch 0800 107 8446 GET A QUOTE GET A | CERTIFICATE |
|-----------------------------|--|-----------------------|
| НОМЕ | Quote application | |
| QUOTES | STEP 1: SITE DETAILS STEP 2: PLOT DETAILS STEP 3: PRODUCT DETAILS STEP 4: ROLE DETAILS STEP 5: REGISTRATION DETAILS STEP 6: TO | DECLARATION DETAILS 🗸 |
| SITES | | |
| REPORTING | DECLARATION & SUBMISSION | |
| COMPANY | CLAIMS EXPERIENCE & GENERAL INSURANCE QUESTIONS | |
| TRAINING GUIDE | Please answer the following questions for you or any director or partner / any individual or organisation referenced within this application: Have you sustained any losses or had any claims in the last three years that would be covered by this insurance? | Yes No |
| MARKETING MATERIAL | Additional Information Claim on a site at Testville 1 | 0 |
| CONTACT US | Have you ever been refused property insurance or had any special terms imposed by any insurer? | Yes No |
| | Have you ever been convicted or is there any kind of prosecution pending for any offence involving dishonesty of any kind? | Yes No |
| | Have you ever been prosecuted or received notification of intended prosecution under the Health and Safety Act 1974 or Consumer Prosecution Act 1987? | Yes No |
| | Have you ever been involved with a house builder or construction company that has gone into liquidation / declared bankrupt in the past? If Yes, please provide details of what company and when. A Statement of Affairs will usually be required if the liquidation / bankruptcy occurred in the last 5 years | Yes No |
| | ACCOMPANYING DOCUMENTS | |
| | Other supporting documents Drag and drop files here or click | |
| | DECLARATION | |
| | It is important that you answer all questions fully, truthfully and accurately. Please remember that the answers you give will be used to determine the terms that we can offer. If incorrect information is provided, this may result in the policy being amended or cancelled and may reduce the a event of a claim or may result in the non-payment of a claim. | amount payable in the |
| PRIVACY POLICY | I/we declare that to the best of my/our knowledge and belief, the information I/we have given is correct and complete in every detail on behalf of the proposed insured. | Yes |

You will be advised if any additional information is required to be uploaded based upon your responses.



Get a quote: Uploading supporting documents

| | Hello Test, need help? Get in touch 0800 107 8446 | T A QUOTE | GET A CERTIFICATE | | | | | |
|--------------------|--|-----------|-------------------|----|--|--|--|--|
| HOME | Have you ever been refused property insurance or had any special terms imposed by any insurer? | | Yes | No | | | | |
| QUOTES | Have you ever been convicted or is there any kind of prosecution pending for any offence involving dishonesty of any kind? | | Yes | No | | | | |
| erree | Have you ever been prosecuted or received notification of intended prosecution under the Health and Safety Act 1974 or Consumer Prosecution Act 1987? | | Yes | No | | | | |
| 31163 | Have you ever been involved with a house builder or construction company that has gone into liquidation / declared bankrupt in the past? If Yes, please provide details of what company and when. A Statement of Affairs will usually be required if the liquidation / bankruptcy occurred in the last 5 years | | Yes | No | | | | |
| REPORTING | ACCOMPANYING DOCUMENTS | | | | | | | |
| COMPANY | | | | | | | | |
| TRAINING GUIDE | A copy of the planning ayout and site location plan which should include a schedule of plots and house types Drag and drop files here or cilck Involce RFH19671 Exemise Inn pdf | | | | | | | |
| MARKETING MATERIAL | | | | | | | | |
| CONTACT US | | | | | | | | |
| | A full gestechnical site and soil investigation report for the entire site Drag and dop files here or click | | | | | | | |
| | Floor Plans must not be empty. | | | | | | | |
| | A structural engineers summary confirming existing/increased loads, load transfer, substructure design philosophy Drag and drop files here or click | | | | | | | |
| | Structural Documents' must not be empty. | | | | | | | |
| | CSSW qualified design for basement waterproofing Drag and drop files here or click | | | | | | | |
| PRIVACY POLICY | | | | | | | | |

You will be required to upload any documentation related to your application before submitting your **Quote** application. You will be able to see on screen if the upload has been successful and delete/re-upload if required.



Get a quote: Submission

| PREMIER GUARANTEE | Hello Test, need help? Get in touch 0800 107 8446 GET A QUOTE | GET A CERTIFICATE TE |
|-----------------------------|---|--|
| HOME | Quote application | |
| | STEP 1: SITE DETAILS STEP 2: PLOT DETAILS STEP 1: SITE DETAILS STEP 3: PRODUCT DETAILS STEP 2: PLOT DETAILS STEP 3: PRODUCT DETAILS STEP 4: ROLE DETAILS STEP 5: REGISTRATION DETAILS | STEP 6: DECLARATION DETAILS 🗸 |
| SITES | | |
| REPORTING | DECLARATION & SUBMISSION | |
| COMPANY | CLAIMS EXPERIENCE & GENERAL INSURANCE QUESTIONS | |
| TRAINING GUIDE | Please answer the following questions for you or any director or partner / any individual or organisation referenced within this application: Have you sustained any losses or had any claims in the last three years that would be covered by this insurance? | Yes No |
| MARKETING MATERIAL | Have you ever been refused property insurance or had any special terms imposed by any insurer? | Yes No |
| CONTACT US | Have you ever been convicted or is there any kind of prosecution pending for any offence involving dishonesty of any kind? | Yes No |
| | Have you ever been prosecuted or received notification of intended prosecution under the Health and Safety Act 1974 or Consumer Prosecution Act 1987? | Yes No |
| | Have you ever been involved with a house builder or construction company that has gone into liquidation / declared bankrupt in the past? If Yes, please provide details of what company and when. A Statement of Affairs will usually be required if the liquidation / bankruptcy occurred in the last 5 years | Yes No |
| | ACCOMPANYING DOCUMENTS | |
| | Other supporting documents Drag and drop files here or click | |
| | DECLARATION | |
| | It is important that you answer all questions fully, truthfully and accurately. Please remember that the answers you give will be used to determine the terms that we can offer. If incorrect information is provided, this may result in the policy being amended or cancelled and may reduce the amount payar in the non-payment of a claim. I/we declare that to the best of my/our knowledge and belief, the information I/we have given is correct and complete in every detail on behalf of the proposed insured. | ole in the event of a claim or may result Yes |
| | SUBMIT 🔮 | SAVE 🖬 < PREVIOUS |
| PRIVACY POLICY | | |

Once all the information required is complete, you will be able to click the **Submit** button. Please note that this will not provide an instant quotation as subject to underwriter review. This will submit the application, and you will receive the formal quotation document bundle and terms and conditions via email once it has been formally underwritten.



Get a quote: Application pending

| PREMIER GUARANTEE | Hello Testa, need help? Get in touch 0800 107 8446 | | | | | GET A QUOTE | PG SUPPORT ONLINE | | | |
|-----------------------------|--|------------------|--|--|---------------------|---------------------------------|-------------------------|---------------------------|--|---|
| НОМЕ | VOUD SITES | | | | 1 | | | Registration status | | ~ |
| QUOTES | TOURSTIES | | | | · · · · | INCOMPLETE APPLICATIONS (0) | > | regionation oracio | | |
| SITES | Q. | | | | | | | Status Expiry Date | | N/A N/A |
| REPORTING | Reference | Site address | Plo | ts Plots nearly cor | mplete | ORDERS WITH PLOTS NEARLY COMPLE | TE > | Fees Due | | £0 |
| COMPANY | PL-PG-10025840 | Test site, CH4 | PREMIER GUARANTEE | Hello Testa , need help? Get in | touch 0800 107 8446 | | GET | A QUOTE GET A CERTIFICATE | TE SUPPOR | RT |
| TRAINING GUIDE | Showing 1 - 1 of 1 entries | | НОМЕ | YOUR QUOTES 0 | | INCOMPLETE APPLICATIONS 0 | | | APPLICATIONS PE | INDING 1 |
| MARKETING MATERIAL | | | QUOTES | Applications pending | | | | | Click to view fully compl applications which have be us and are currently bein | leted warranty een submitted to ng underwritten |
| | YOUR QUOTES AND APPLICA | TIONS | REPORTING | Entries per page | | | | | Search Q | |
| CUNTACT US | Search Q | | COMPANY | PL-PG-10027803/1 Showing 1 - 1 of 1 entries | Test, CH41 1A | U 1 plot | APPLICATION | SUBMITTED: 06-05-2025 | < | 1 > |
| | Reference | Site addres | TRAINING GUIDE | | | | | | | _ |
| | PL-PG-10027803/1 | Test, Test, | CONTACT US | | | | | | | |
| | Showing 1 - 1 of 1 entries | | | | | | | | | |
| | | | | | | | | | | |
| | Premier Guarantee Surveyors is the | trading name of | | | | | | | | |
| | is the scheme administrator for the | Premier Guaranti | | | | | | | | |
| | | | | | | | | | | |
| | | | | | | | | | | |
| PRIVACY POLICY | | | PRIVACY POLICY | | | | | | | |
| TERMS OF USE | | cri | sp-exnet-pg-q5.mdisdev.local/contactus | | | | | | | |

Once submitted, your application will show on the **Quotes** tab under **Applications Pending**. You will be sent your formal quotation via email. You can download a copy of your quotation from the extranet.



Get a quote: Incomplete applications

| PREMIER GUARANTEE | Hello Josephine , need h | help? Get in touch 0800 107 8446 | | | GET A QUOTE GET A CERTIFICATE | PG SUPPORT ONLINE |
|-----------------------------|---------------------------------|----------------------------------|------------|----------------------|-------------------------------|-------------------------|
| НОМЕ | YOUR QUOTES 0 | | INCOMPLETE | APPLICATIONS 1 | | APPLICATIONS PENDING 1 |
| QUOTES | Incomplete applications | | | | | 1 |
| SITES | Entries per page | | | | | Search |
| REPORTING | 10 - | | | | | ٩ |
| COMPANY | PL-PG-10027857/1 | Test Site 2, CH41 1AU | 2 plots | DELETE APPLICATION 📋 | COMPLETE AP | |
| TRAINING GUIDE | Showing 1 - 1 of 1 entries | | | | | < 1 → |
| MARKETING MATERIAL | | | | | | |
| CONTACT US | | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |
| PRIVACY POLICY | | | | | | |
| | | | | | | |
| TERMS OF USE | | | | | | |

Any incomplete applications can be accessed via the **Home** page quick link or the **Quotes** tab under **Incomplete Applications**. Click **Complete Application** to continue with the application or **Delete Application** to remove from the Extranet.



Get a quote: Your active quotes

| PREMIER GUARANTEE | Hello Test, need help? Get in touch 0800 107 8446 | | | GI | GET A CERTIFICATE | | PG SUPPORT DNLINE |
|----------------------------------|---|--|---|---|---|-----------------------------------|------------------------------|
| HOME | YOUR QUOTES 1 | | INCOMPLETE APPLICATIONS 1 | | | APPLIC | CATIONS PENDING 2 |
| QUOTES | Your quotes | | | | | | |
| SITES | Entries per page | | | | | Search Q | |
| REPORTING | PL-PG-10024967/1 | Test 3, LL68 9DU | | 25 plots | ^ | | |
| COMPANY | Sales account manager | | | | Expired Total number 12-02-2024 25 | of plots | Total fees due £31,836.56 |
| TRAINING GUIDE | C 01516504300 | | | | | | |
| MARKETING MATERIAL | Product name | Number of plots | Total reconstruction cost | Please note: this quote has expired. If Total estimated sale price | you wish to accept or amend this, then please conta | ct your Sales Accou Total fees | int Manager for details |
| CONTACT US | Social Housing | 19 | £1,900,000.00 | £3,800,000.00 | | £17,972.48 | |
| | Residential Building Control | 25 | N/A | N/A | | £6,379.20 | |
| | New Homes | 6 | £600,000.00 | £1,200,000.00 | | £7,484.88 | |
| | | | | | | VIEW QU | ote documents 오 |
| | Showing 1 - 1 of 1 entries | | | | | | < 1 > |
| | | | | | | | |
| | | | | | | | |
| | | | | | | | |
| | | | | | | | |
| | | | | | | | |
| | | | | | | | |
| | | | | | | | |
| | | | | | | | |
| PRIVACY POLICY | | | | | | | |
| TERMS OF USE | | | | | | | |
| Any quotes whe Click on the V | hich have been submitted via the E 'iew Quote button to view the quot | xtranet and not yet accept e summary and quote related | ed, will be available to view un ted documentation. | der the Quotes ta | ab and Your Quotes . | | |


Get a quote: Your active quotes

| | Hello Test, need help? Get in touch 0800 107 8446 | | | | | | GET | A QUOTE GET A CER | TIFICATE | PG SUPPORT |
|--------------------|---|---------------------------------------|---|------------|---------------------|----------|-------------------|--------------------------------|---|----------------------------|
| GUARANTEE | | VIEW QUOTE DOCUMENTS | | | | × | | | | ONLINE |
| HOME | YOUR QUOTES 1 | | | | | | | | A | PLICATIONS PENDING 2 |
| QUOTES | Your quotes | D | 5% | 4 | Data unless da d | | | | | |
| SITES | Entries per page | Terms and Conditions | Terms and Conditions.pdf | Whole site | 05/02/2024 12:20:43 | DOWNLOAD | | | Search Q | |
| REPORTING | PL-PG-10024967/1 | Site Statement of Fact | Site Statement of Fact - PL-PG-10024967.pdf | Whole site | 05/02/2024 12:20:43 | DOWNLOAD | | | ^ | |
| COMPANY | | Quotation | Quote Acceptance - PL-PG-10024967_1.pdf | Whole site | 05/02/2024 12:20:43 | DOWNLOAD | | - Contract | Televiter | Trailfore day |
| | Miss Holly Fowler | Quotation | Quote - PL-PG-10024967_1.pdf | Whole site | 05/02/2024 12:20:43 | DOWNLOAD | | 12-02-2024 | 25 | £31,836.56 |
| TRAINING GUIDE | C 01516504300 | Policy Document | PG Social Housing v13.pdf | 7 - 25 | 05/02/2024 12:20:43 | DOWNLOAD | | | | |
| MARKETING MATERIAL | Product name | Insurance Policy Information Document | PG Social Housing v13 IPID.pdf | 7 - 25 | 05/02/2024 12:20:43 | DOWNLOAD | has expired. If y | ou wish to accept or amend thi | s, then please contact your Sales A Total fees | ccount Manager for details |
| CONTACT US | Social Housing | Policy Document | PG New Homes Policy v15.pdf | 1 - 6 | 05/02/2024 12:20:43 | DOWNLOAD | | | £17,972.48 | |
| | Residential Building Control | Insurance Policy Information Document | PG New Homes Policy v15 IPID.pdf | 1 - 6 | 05/02/2024 12:20:43 | DOWNLOAD | | | £6,379.20 | |
| | New Homes | Chausing 1 9 of 9 antrian | | | | | | | £7,484.88 | |
| | | Showing 1 - 8 of 8 entries | | | | | | | | |
| | Showing 1 - 1 of 1 entries | | | | | | | | | < 1 > |
| | | | | | | | | | | |
| | | | | | | | | | | |
| | | | | | | | | | | |
| | | | | | | | | | | |
| | | | | | | | | | | |
| | | | | | | | | | | |
| | | | | | | | | | | |
| | | | | | | | | | | |
| | | | | | | | | | | |
| | | | | | | | | | | |

IN ACT FOLIOT

TERIMS OF USE

Click the **Download** button to view the document required.



Get a quote: Your active quotes

| | Hello Test, need help? Get in touch 0800 107 8446 | | | | | | GET A QUOTE GET A CERTIFICATE | PG SUPPOR |
|--------------------|---|---------------------------------------|---|------------|-----|--|---|--|
| GUARANTEE | | VIEW QUOTE DOCUMENTS | | | | × | | ONLINE |
| HOME | YOUR QUOTES 1 | | | | | | | APPLICATIONS PE |
| QUOTES | Your quotes | Desument time | File name | Applies to | Dat | | | Quotatio |
| 01770 | Entries per page | bocument type | rite name | Applies to | Dat | SUARANTEE | | quotatio |
| | <u> </u> | Terms and Conditions | Terms and Conditions.pdf | Whole site | 05/ | Thank you for requesting a quotation fr | om Premier Guarantee. | |
| REPORTING | PL-PG-10024967/1 | Site Statement of Fact | Site Statement of Fact - PL-PG-10024967.pdf | Whole site | 05/ | Below is the full breakdown of your quotati | ion. Please read the information provided carefully a | and refer to the conditions |
| | | Quotation | Quote Acceptance - PL-PG-10024967_1.pdf | Whole site | 05/ | detailed in this quotation. Any words or ter | ms highlighted in bold are defined in the relevant po | licy wording. |
| COMPANY | jer Miss Holly Fowler | Quotation | Quote - PL-PG-10024967_1.pdf | Whole site | 05/ | Quotation Reference: | PL-PG-10024967/1 | |
| TRAINING GUIDE | 01516504300 | | | | | Proposer: | Test Company | |
| | | Policy Document | PG Social Housing v13.pdf | 7 - 25 | 05/ | Developer: | Test Company | |
| MARKETING MATERIAL | | Insurance Policy Information Document | PG Social Housing v13 IPID.pdf | 7 - 25 | 05/ | Builder: | Test Company | |
| | Product name | Baliay Decument | BC New Homes Believ v15 odf | 1.6 | 05/ | Underwriter: | HSB Engineering Insurance Limited - 100% | |
| CONTACT US | Social Housing | Toncy bocarten | r o new nones roncy vis.par | 1.0 | 03/ | Scheme Administrator: | MD Insurance Services Ltd | |
| | Residential Building Control | Insurance Policy Information Document | PG New Homes Policy v15 IPID.pdf | 1 - 6 | 05/ | Quote Valid Until: | 12/02/2024 | |
| | ivew nomes | Showing 1 - 8 of 8 entries | | | | If you require any further information regar | ding this quotation please contact us on 0800-107.8 | 3446 |
| | Showing 1 - 1 of 1 entries | | | | | Developers and Builders will need to, or al registration during the Building Period an The initial registration fee is currently £750 50 units in the year. These fees may be su | ready, be registered with Premier Guarantee and rr d Defects Insurance Period for any site registered .00 with renewal currently either £500.00 or £950.0 ubject to change. | ust maintain their with Premier Guarantee . 0 if you register more than |
| | | | | | | Premier Guarantee for New Homes | | |
| | | | | | | Premium: | £3,981.36 | |
| | | | | | | Insurance Premium Tax (IPT) *: | £477.72 | |
| | | | | | | Consumer Code Fee: | £45.00 | |
| | | | | | | Technical Audit Fee: | £2,980.80 | |
| | | | | | | Total: | £7,484.88 | |
| | | | | | | | | |
| | | | | | | Premier Guarantee for Social Housing | | |
| | | | | | | Basic Premium: | £11,430.21 | |
| | | | | | | Insurance Premium Tax (IPT) *: | £1,371.61 | |
| | | | | | | Technical Audit Fee: | £5,170.66 | |
| | | | | | | Total. | £17,372.40 | |
| PRIVACT POLICT | | | | | | | | |
| TERMS OF USE | | | | | | | | |
| Click the Dov | vnload button to view the docur | ment required. | | | | | | |

NG 2

PREMIER GUARANTEE



03.



Sites: Summary of sites registered

| PREMIER GUARANTEE | Hello Josephine , need help? Get i | in touch 0800 107 8446 | | GET A QU | OTE GET A CERTIFICATE | JB | PG SUPPORT ONLINE | |
|-----------------------------|---|------------------------|-------|-----------------------|-----------------------|-----|-------------------------|---|
| НОМЕ | | | | | | | | |
| QUOTES | TOUR SITES | | | | | | | |
| SITES | 10 - | | | | | Q | | |
| REPORTING | Reference | Site address | Plots | Plots near completion | | | | |
| COMPANY | PL-PG-10025840 | Test Site, CH41 1AU | 22 | 21 | GET A CERTIFIC | ATE | | |
| TRAINING GUIDE | Showing 1 - 1 of 1 entries | | | | | | < 1 | > |
| MARKETING MATERIAL | | | | | | | | |
| CONTACT US | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| PRIVACY POLICY | | | | | | | | |
| TERMS OF USE | | | | | | | | |

Sites is a list of all the open sites registered with Premier Guarantee since 1st January 2016. This shows the number of **Plots** registered and those **Near Completion** e.g. **Plots** we have noted at roof stage of works or beyond. Click the reference number to open the record. This shows the number of **Plots** registered on the order and how many of these **Plots** are nearly complete. There is also a Get a Certificate shortcut (see page 40).



Sites: Overview

| | Hello Sora | aya , need help? Get | t in touch 0800 107 8446 | | | | GET A QUOTE | GET A CERTIFICATE |
|-------------------------|---------------------------|-----------------------------|-------------------------------------|----------------------------------|----------------------------------|---------------------------------|-------------------|---------------------------------|
| НОМЕ | | | | | | | | |
| QUOTES | OVERVIEW OF | F SITE FOR PL-P | G-10025840 | | | | GET A CERTIFICATE | UPDATE PLOT DETAILS 🖌 |
| SITES | PL-PG-1 | 0025840 | Sales Account Manager | Risk Managem Mr Test Ri | ent Surveyor MSurveyor | Customer Service Account Handle | r | |
| PL-PG-10025840 | Test site | | 07373737373 | 07272727 | 272 | 01516500000 | | |
| OVERVIEW | Test Street Birkenhead | | 🕞 1 Block 📣 22 Units 🔊 25 Tota | al plots 🔲 1 Certificate of Insi | irance issued | O Searc | h Block/Plot Name | |
| INSPECTION PLAN | CH41 TAU | | | | | 4 | | Plots/Blocks in Progress |
| DESIGN DOCUMENTS | | Name | Address | | Stage of works | | | Plots Nearing Completion |
| RISKS | ~ | <u>Block A</u> | | | | No Works Started | | Plots/Blocks With Outstanding |
| DEFECTS | | <u>422</u> | Flat 1, Birkenhead, CH41 1AU | | | No Works Started | | Plots/Blocks With Overdue Items |
| ADMIN ACTIONS | | <u>423</u> | Flat 2, Birkenhead, CH41 1AU | | | No Works Started | | Plots/Blocks Not Yet Started |
| COMPLETION DOCUMENTS | | 424 | Flat 3, Birkenhead, CH41 1AU | | | No Works Started | | All Plots/Blocks |
| ROLES | ~ | Housing / Comr | mercial Units | _ | _ | | _ | |
| FINANCES | | 400 | 1 Test Street, Birkenhead, CH41 1AU | J | | Pre-Handover | | 2 |
| KEY DOCUMENTS | | | | | | | | |
| ACTIVITIES | | <u>401</u> | 2 Test Street, Birkenhead, CH41 1AU | J | | Pre-Handover | | 2 |
| COMPANY | | <u>402</u> | 3 Test Street, Birkenhead, CH41 1AU | J | | Pre-Handover | | 2 |
| TRAINING GUIDE | | <u>403</u> | 4 Test Street, Birkenhead, CH41 1AU | J | | Pre-Handover | | 2 |
| MARKETING MATERIAL | | <u>404</u> | 5 Test Street, Birkenhead, CH41 1AU | J | | Pre-Handover | | 2 |
| CONTACT US | | 405 | 6 Test Street, Birkenhead, CH41 1AU | J | | Pre-Handover | | 2 |
| • | | | | | | | | |

Overview shows any Blocks, the Plots within the Block, and individual Units. Stage of Works relates to the build stage we have recorded for each Block, Plot or Unit, and Outstanding Items are the number of actions required. Use the magnifying glass icon to search for a Block, Plot or Unit or the arrow drop down next to All Plots/Blocks to filter your view e.g. show Plots/Blocks With Outstanding Items only. Click a Plot or Unit number for further details.



Sites: Overview / plot or block level outstanding information

| | Hello Soraya , need help? Ge | t in touch 0800 107 8446 | | | GET A QUOTE | GET A CERTIFIC, | ATE SC |
|-------------------------|-------------------------------------|----------------------------|--|---|-------------------|-----------------|--------------------------|
| НОМЕ | | | | | | | |
| QUOTES | 400 PLOT DETAILS FOR PL-P | G-10025840 | | | GET A CERTIFICATE | UPDATE PLOT | DETAILS 🖍 |
| SITES | PL-PG-10025840 | | 400 PL-PG-10025840-1 | Products | | Plot Init | tial Certificate |
| PL-PG-10025840 | TEST SITE | | 1 Test Street, CH41 1AU | New Homes | | | |
| OVERVIEW | TEST STREET | | Unit type | Stage of Works Pre-Handover | | Not yet is | ate of insurance sued |
| INSPECTION PLAN | CH41 1AU | | Detached | | | | |
| DESIGN DOCUMENTS | | | | | | | |
| RISKS | | | OUTSTANDING INFORMATION (3) | DT DETAILS DOCUMENTS (2) INSPECTIO | NS | | |
| DEFECTS | All open items | - Q Outstanding item | description | | | | |
| ADMIN ACTIONS | Type | Id Dotails | | Applies To | | Photos Pospu | and to Action |
| COMPLETION DOCUMENTS | Design Document | DD1.1.1 Phase 1 (Desk | k Study) and Phase 2 (Intrusive) interpretative ge | eo-technical site investigation Site | | N/A RES | POND 📀 |
| ROLES | Design Document | | OUTSTANDING INFO | RMATION (4) BLOCK DETAILS BLOCK ELEMENTS | INSPECTIONS | _ | |
| FINANCES | Admin Action | All | | | | | |
| KEY DOCUMENTS | Showing 1 - 3 of 3 entries | All open items | Q Outstanding item description | | | | |
| ACTIVITIES | | Туре | ld Details | Apj | plies To | Photos | Respond to Action |
| COMPANY | | Design Document | DD1.1.1 Phase 1 (Desk Study) and Phase 2 (In | trusive) interpretative geo-technical site investigation Site | 2 | N/A | RESPOND |
| | | Design Document | DD1.1.2 A Contamination Assessment Report, | along with the Remediation Strategy Report/Method Site | 9 | N/A | RESPOND |
| | | Admin Action | Issuance of Warranty Technical Sign (| Off (Certificate of Approval) 420 |) - 427 | | RESPOND |
| MARKETING MATERIAL | | Admin Action | Receipt of a Confirmed Sale Price is r | equired 420 |), 422 - 427 | | UPDATE DETAILS |
| CONTACT US | | Showing 1 - 4 of 4 entries | | | | | < 1 > |

Clicking on a **Plot or Block** displays all information and outstanding actions relative to that **Plot or Block**. **Type** refers to the outstanding action type e.g. design document, defect, admin action etc. Use the tabs highlighted above to navigate. **Outstanding Information** shows any information that we require before the **Plot** can be signed off as complete or **Certificate of Insurance** issued. Refer to page 51 for details on how to **Respond** to a request for information.



Sites: Overview / plot details

| | Hello Testa, need help? Get in touch 0800 107 8446 | | GET A QUOTE GET A CERTIFICATE | PG SUPPORT ONLINE |
|-------------------------|---|--|--|--------------------------|
| НОМЕ | | | GET & CEDTIFICATE | |
| QUOTES | | | der Adeninoare | |
| SITES | PL-PG-10025840 | 400 PL-PG-10025840-1 | Products | Plot Initial Certificate |
| PL-PG-10025840 | TEST SITE | 1 Test Street, CH41 1AU | New Homes | Certificate of Insurance |
| OVERVIEW | | Unit type | Pre-Handover | Not yet issued |
| INSPECTION PLAN | CH41 1AU | Detached | | |
| DESIGN DOCUMENTS | | | | |
| RISKS | | OUTSTANDING INFORMATION (2) PLOT DETAILS | DOCUMENTS (2) INSPECTIONS | |
| DEFECTS | Substructure details | | | |
| ADMIN ACTIONS | Not Yet Known No No Su | sund Floor Type Four Drainage? Surface Drainage? Ispended Slab To Mains Sewer Not Yet Known | | |
| COMPLETION DOCUMENTS | Superstructure details | | | |
| ROLES | Podium / Transfer Deck Type Loadbearing Superstructure type No Timber Frame - Stick | Substructure details | URMATION (4) BLOCK DETAILS BLOCK ELEMENTS INSPECTIONS | |
| FINANCES | Large (>3m) Opening Requiring Engineering Input? Are there S Not Yet Known Not Yet K | Foundation type Ground Improvements? Basement? Ground Floor Type Foul Not Yet Known Not Yet Known Not Yet Known Not | I Drainage? Surface Drainage? Yet Known Not Yet Known | |
| KEY DOCUMENTS | | Superstructure details | | and the line big |
| ACTIVITIES | Roof details Roof type Pitched roofs Roofing Waterproofing Materia | Not Yet Known | Oak Part of External/Internal structure? Opper Hoor support windows a Doors types Start ty Not Yet Known | es Appicable et Known |
| REPORTING | Pitched Not Yet Known Tiles | Large (>am) Opening Requiring Engineering input? Are there stacked windows? Balconie Not Yet Known Not Yet Known Not Yet | is rroposed? Known | |
| COMPANY | Service details Heating type Connection to an existing or new district heati Combi Bailer Not Yet Known | Roof details Parapets Proposed? Roof Terra Roof type Roofing Waterproofing Material type Parapets Proposed? Roof Terra Not Yet Known Not Yet Known Not Yet Known Not Yet Known Not Yet Known | ace Proposed? Ventilation Known Not Yet Known | |
| TRAINING GUIDE | | Service details | | |
| MARKETING MATERIAL | | Heating type Connection to an existing or new district heating network? Are solar ph Not Yet Known Not Yet Known Not Yet Kn | notorontaics to be instailed on any of the buildings as part of the waterproofing envelope? nown | |

Plot or **Block Details** tab (dependent on whether a **Plot** or **Block** view) displays all the construction related information we hold, or are awaiting submission, for that **Plot** or **Block**. It is important that you review this information carefully and if anything is incorrect or has changed, you must notify you Risk Management Surveyor (RMS) as soon as possible as this may change the associated risk, technical requirements and set inspection regime.



Sites: Overview / documents

| PREMIER GUARANTEE | Hello Testa , need help? Get in to | ouch 0800 107 8446 | | | | GET A QUOTE | GET A CERTIFICATE | TE | PG SUPPORT ONLINE |
|-----------------------------|---|--|--------------------------------|--------------|---------------|--------------------------------|-------------------|-----------|-------------------------|
| НОМЕ | | 0005010 | | | | | | | |
| QUOTES | 400 PLOT DETAILS FOR PL-PG-T | 0025840 | | | | | | UPDATE PL | OT DETAILS |
| SITES | PL-PG-10025840 | | 400 PL-PG-10025840-1 | | 1 | Products | | Plot I | Initial Certificate |
| PL-PG-10025840 | TEST SITE | | 1 Test Street, CH41 1AU | | | | | Not ye | finate of lunumous |
| OVERVIEW | | | Unit type | | | Stage of works Pre-Handover | | Not ye | t issued |
| INSPECTION PLAN | CH41 1AU | | Detached | | | | | | |
| DESIGN DOCUMENTS | | | | | | | | | |
| RISKS | | OUTSTA | NDING INFORMATION (2) | PLOT DETAILS | DOCUMENTS (2) | INSPECTIONS | | | |
| DEFECTS | POLICY DOCUMENT | In a same in the day. In this makes the carbon of the same of the same same same same same same same sam | | | | | | | |
| ADMIN ACTIONS | NEW HOMES VERSION 15 | Network increases a set of a s | | | | | | | |
| | | ened.) Also obtaining a distance for a calculate in a calculate in a calculate of | | | | | | | |
| | | The scale design density association of the design design des design des design des design des | | | | | | | |
| | | define a photoe movement from the second of the secon | | | | | | | |
| | | Processors and that are related to substantial strategies and the substantial strategies (or particular) strategies and the assort of the strategies derived by stress of the derivative factors and and the substantial strategies are strategies and as a substantial strategies and as a substan | | | | | | | |
| | | Manazamani Manazamaniani Manazamaniani Manazamaniani Manazamaniani Manazamaniani Mana | | | | | | | |
| ACTIVITIES | | an alan papera and ale service (see * Anone ale and a service) and an analysis of the analysis of the Anone ale and all and all and all and all all all all all all all all all al | | | | | | | |
| REPORTING | PG New Homes Policy v15.pdf | PG New Homes Policy v15 IPID.pdf | | | | | | | |
| COMPANY | | | | | | | | | |
| TRAINING GUIDE | | | | | | | | | |
| MARKETING MATERIAL | | | | | | | | | |

The **Documents** tab shows all the documentation that has been issued by Premier Guarantee in relation to a **Plot** e.g. Policy wording, Certificate of Insurance etc. Please ensure that copies of the Policy, IPID and Certificate of Insurance are provided to the purchaser as part of the completion of sale.



Sites: Overview / block elements

| PREMIER GUARANTEE | Hello Soraya , need help? Get in t | ouch 0800 107 8446 | | | | | GET A QUOTE GET A CERTIFICATE | sc |
|-----------------------------|---|--------------------|---------------------------------|---------------|----------------|-------------------|----------------------------------|-----|
| НОМЕ | OVERVIEW OF SITE FOR PL-PG-1 | 0025840 | | | | G | ET A CERTIFICATE | s 🧪 |
| QUOTES | | | | | | | | |
| SITES | PL-PG-10025840 | Block A | Estimated start date 01/04/2025 | Estim 31/ | nated end date | | | |
| PL-PG-10025840 | TEST SITE | | Stage of works | Build | order | | | |
| OVERVIEW | TEST STREET BIRKENHEAD | | No Works Started | 1 | | | | |
| INSPECTION PLAN | CH41 1AU | | | | | | | |
| DESIGN DOCUMENTS | | | | | | | | |
| RISKS | | | OUTSTANDING INFORMATION (4) | BLOCK DETAILS | BLOCK ELEMENTS | INSPECTIONS | | |
| DEFECTS | ✓ Block A | | | | Туре N | ame | Details | |
| ADMIN ACTIONS | ✓ 2nd Floor (1 plots) | | | | Roof N | lain Roof Block A | Above 2nd Floor | |
| COMPLETION DOCUMENTS | 422 | | | | Elevation E | ast | Ground Floor - Main Roof Block A | |
| ROLES | ✓ 1st Floor (1 plots) | | | | Elevation S | outh | Ground Floor - Main Roof Block A | |
| FINANCES | 423 | | | | Elevation N | lorth | Ground Floor - Main Roof Block A | |
| KEY DOCUMENTS | ✓ Ground Floor (1 plots) | | | | Core N | lain Core | Ground Floor - 2nd Floor | |
| ACTIVITIES | 424 | | | | | | | |
| COMPANY | | | | | | | | |
| TRAINING GUIDE | | | | | | | | |
| MARKETING MATERIAL | | | | | | | | |
| CONTACT US | | | | | | | | |
| - | | | | | | | | |

If viewing a **Block**, this will show the **Block Elements** tab and a summary of the roofs, elevations and cores for each **Block**. Expand the **Block** name by clicking the arrow, to display the number of **Plots** on each floor within each **Block** based on the technical information you have provided to us. If any of this information is incorrect, please speak to your Risk Management Surveyor (RMS) to update, as this may impact the inspection schedule.



Sites: Overview / inspections

| | Hello Testa , ne | eed help? Get in to | uch 0800 107 8446 | | | | GET A QU | DTE GET A | A CERTIFICATE | | ; IPPORT ILINE | | | |
|-------------------------|----------------------------|---------------------|-----------------------|---------------------|-----------------------|--------------|---------------------|-----------------------------|------------------------|-------------------|----------------------|-------------|--|--|
| НОМЕ | | | | | | | | | _ | | | | | |
| QUOTES | 400 PLOT DETAIL | S FOR PL-PG-10 | 0025840 | | | | | | | SET A CERTIFICATE | UPDATE PLOT DE | TAILS 🧪 | | |
| SITES | PL-PG-1002 | 25840 | | 4 | 00 | | | Products | | | Plot Initial | Certificate | | |
| PL-PG-10025840 | TEST SITE | | | 1 | Test Street, CH41 1AU | | | New Homes | | | Not yet issue | d | | |
| OVERVIEW | | | | U | nit type | | | Stage of Wo Pre-Handover | rks | | Not yet issue | d Insurance | | |
| INSPECTION PLAN | CH41 1AU | | | D | etached | | | | | | | | | |
| DESIGN DOCUMENTS | | | | | | | | | | | | | | |
| RISKS | | | | OUTSTAND | ING INFORMATION (2) | PLOT DETAILS | DOCUMENT | S (2) INSP | ECTIONS | | | | | |
| DEFECTS | / tion | | tion | c / | Š | F | ~ | | | | ğ | | | |
| ADMIN ACTIONS | irance Excave | rions nced | nstruc oofing | i to DP Ige | t Lift) | te Floc | sture to ate | loture | sring in | ster | coratir | dover | | |
| COMPLETION DOCUMENTS | trip / Clea aration / / | Foundat Commei | ament Co & Waterpr | structure Draina | bPC (1st | termedia | uperstruc Wallpl | Roof Stru | toof Cove Progre | Pre-Pla | d Fix / De | Pre-Hano | | |
| ROLES | Prep | | Base | Sut | Ins | E | Ø | | - | | ъ. | | | |
| FINANCES | | | | | | | | | | | | | | |
| KEY DOCUMENTS | | • | | | | • | | | | | | • | | |
| ACTIVITIES | | | | | | | | | | Key | : Scheduled | Actual | | |
| REPORTING | Inspection date/Sch | eduled stage | Inspecti | on type | | Inspect | ion category | Inspection | ı by | Report sent | \bigcirc | - | | |
| COMPANY | 14/11/2024 | eduled oldge | Technica | al Inspection - Wa | rranty Inspection | inspect | on outegory | Mr Test RM | ASurveyor | Yes | VIEW REPOR | रा 🗈 | | |
| TRAINING GUIDE | 19/09/2024 | | Technica | al Inspection - Wa | rranty Inspection | | | Mr Test RM | MSurveyor | Yes | VIEW REPOR | श 🗈 | | |
| MARKETING MATERIAL | 07/08/2024 | | Technica | al Inspection - Wa | rranty Inspection | | | Mr Test RM | Mr Test RMSurveyor Yes | | | | | |

The **Inspections** tab shows the date of each inspection completed by the Regional Management Surveyor (RMS). Click the **View Report** button to view or download a copy of the inspection report issued. You will also be able to view the stages at which inspections should take place for each **Plot or Block**. An outlined circle is a scheduled inspection e.g. you should call your RMS to book in a site visit. A solid black circle show the stages inspected.



Sites: Inspection plan

| | F | ello Soraya, n | eed help? | Get in tou | ch 0800 10 |)7 8446 | | | | | | | | | | | | GI | ET A QUO | TE | GET A CE | RTIFICATI | Ε | sc |
|-------------------------|-------|----------------|-----------|------------|------------|---------------------|-------------------|--------|---------|--------|--------------------|---------|----------|--------|---------|----------|------------|---------|----------|------------|-----------|------------|---------|------------|
| НОМЕ | INSPE | CTION PLAN | I FOR PL | -PG-1002 | 25840 | | | | | | | | | | | | | | | | | | | |
| QUOTES | | | | | | | | | | | | | | | | | | | | | | | | |
| SITES | | | | | | | | | | | 0 | Blocks | O Units | 3 | ン | | | | | | | | | |
| PL-PG-10025840 | | | | | | is and | | | | | , | | | | tion | | | | | | | | | |
| OVERVIEW | | | | | vation | ndation Jing Se | ement ift Pits | branes | oofing | | & DPC | sumu | م | | nstalla | - | | | | | | _ | | |
| INSPECTION PLAN | | Name | | rks | - Exce | : - Four d Build | i - Base | Mem | aterpro | ε | r Slab 8 inage | Ire Col | Ire Slal | ction | Door | allatior | e | roofinç | mplete | | | oratior | | ı |
| DESIGN DOCUMENTS | | | Order | oM gn | ructure | Groun | ructure | chnica | lent W | ng Bea | d Flooi al Drai | structu | structu | onstru | w and | ıy Inst | structu | Vaterp | ials Co | ~ | × | (/ Dec | k Leave | andove |
| RISKS | | | Build (| Enabli | Substr | Substr Below | Substr Constr | Geote | Basen | Cappir | Groun | Supers | Supers | Wall C | Windo | Balcor | Roof S | Roof V | Extern | 1st Fiy | 2nd Fi | 3rd Fi) | Lock 8 | Pre-H |
| DEFECTS | ~ | Block A | 1 | | | \bigcirc | | | | | \bigcirc | | | | | | \cap | | | \bigcirc | | | | \bigcirc |
| ADMIN ACTIONS | | Joo Alexandre | | | | \bigcirc | | | | | \bigcirc | | | | | | \bigcirc | | | \bigcirc | | | | \bigcirc |
| COMPLETION DOCUMENTS | | 422 | | | | | | | | | | | | | | | | | | 0 | | | | \bigcirc |
| ROLES | | 423 | | | | | | | | | | | | | | | | | | 0 | | | | 0 |
| FINANCES | | 424 | | | | | | | | | | | | | | | | | | \bigcirc | | | | \bigcirc |
| KEY DOCUMENTS | > | Block B | | | | | | | | | | | | | | | | | | | | | | 0 |
| ACTIVITIES | | | | | | | | | | | | | | | | | | | | Key: | Scheduled | \bigcirc | Actual | • |
| COMPANY | | | | | | | | | | | | | | | | | | | | | | Ŭ | | |
| TRAINING GUIDE | | | | | | | | | | | | | | | | | | | | | | | | |
| MARKETING MATERIAL | | | | | | | | | | | | | | | | | | | | | | | | |
| CONTACT US | | | | | | | | | | | | | | | | | | | | | | | | |
| • | | | | | | | | | | | | | | | | | | | | | | | | |

Site Inspection Plan provides an overview of the stages of works each Block or Plot should be inspected at by our Risk Management Surveyor (RMS). Toggle between Block or Plot view as highlighted. The plan will be set and visible on the Extranet once our RMS has reviewed all technical information received. This will be completed for any new sites registered from 16.06.2025. We may be able to publish for existing sites upon request. Please speak to your RMS for details.



Sites: Inspection plan

| | Hello S | Soraya, need help? | 9 Get in touch 0800 107 8446 | | | | | | | | GI | ET A QUOTE | GET A CE | RTIFICATE | sc |
|-------------------------|-----------|--------------------|------------------------------|-------------------|--------|------------------|-----------|-----------------|-----------|----------|--------|------------|----------|-----------|------------|
| НОМЕ | INSPECTIO | | -PG-10025840 | | | | | | | | | | | | |
| QUOTES | | | | | | | | | | | | | | | |
| SITES | | | | | | | O Blocks | Ounits | | | | | | | |
| PL-PG-10025840 | | | | ation / | | | inage |) (1st | | e | | | | | |
| OVERVIEW | | | | repara | enced | tion & | c / Dra | ve DPC | | /allplat | | ogress | | _ | |
| INSPECTION PLAN | | Name | | nce / F | Comm | nstruc g | to DP(| re abo | Floor | re to W | ø | g in Pr | | orating | _ |
| DESIGN DOCUMENTS | | | e. | Cleara | ations | ent Co roofin | ucture | tructu | ediate | itructu | tructu | overin | ister | / Deci | ndove |
| RISKS | | | лік Ту | strip / Excava | puno- | 3asem Naterp | Substr | Supers .ift) | nterm | Supers | Roof S | Roof C | Pre-Pl | ard Fix | Pre-Ha |
| DEFECTS | > | Build Order - 1 | _ | | _ | | •" | •/ _ | _ | | _ | _ | _ | | _ |
| ADMIN ACTIONS | ~ | Build Order - 2 | 2 | | | | | | | | | | | | |
| COMPLETION DOCUMENTS | | 421 | Detached | | | | | \bigcirc | | | | | | | \bigcirc |
| ROLES | ~ | Build Order - ٦ | гвс | | _ | | | | _ | | | | | _ | - |
| FINANCES | | 400 | Detached | | | | | | | | | | | | |
| KEY DOCUMENTS | | 401 | Semi Detached | | | | \bullet | | \bullet | | | | | \bullet | |
| ACTIVITIES | | 402 | Semi Detached | | | | | | | | | | | \bullet | |
| COMPANY | | 403 | Terraced | | | | • | | | | | | | • | |
| TRAINING GUIDE | | 404 | Terraced | | | | | | | | | | | • | |
| MARKETING MATERIAL | | 405 | Terraced | | | | | | | | | | | • | |
| CONTACT US | | 406 | Terraced | | | | | | | | | | | | |
| | | | | | | | | | | | | | | | |

Plots and Blocks are grouped by the Build Order e.g. Plots / Units being built at the same time or TBC means we are still awaiting this information. The status of site inspections is represented by circles: solid black show completed inspections, and black outlines signify scheduled inspections that our Risk Management Surveyor should be contacted about to arrange the inspection.



Sites: Design documents

HOI QUO SITI

REF

| REMIER UARANTEE | Î | Hello 1 | 'esta, need he | lp? Get in touch 0800 107 8446 | | | | | GET A Q | UOTE GET | A CERTIFICATE | TE | PG SUPPO ONLIN | RT |
|-------------------------|--------|---------------|----------------|--|--|--------|-------------------------|-------------------|-----------------|-----------------------|-----------------------|---------|----------------------|-------------------|
| | | ESIGN DO | CUMENT R | FGISTERS FOR PI -PG-10025840 | | | | | | | | | | |
| ES | | | | | | | | | | | | | | |
| ; | | | | | Warranty | Ctotus | | | | Accepted | I | | 14 (87.5% | 6) |
| PG-10025840 | s (| earch C | | | | All | | | • | Q Under Re | view | | 1 (6.3%) | |
| VERVIEW | C | Individual ho | date for des | sign document register : set | | | | | | Further In | formation Required | | 0 (0%) | |
| SPECTION PLAN | | | | | | | | | | Outstand | ing | | 1 (6.3%) | |
| DESIGN DOCUMENTS | l - | | | | | | | 5 11 | Open | Deter la et | | | | |
| risks | | | Design d | ocument | | | Status | Files uploaded | design items | Date last reviewed | Files under review | | | |
| EFECTS | | , | 1.0 Groui | nd Investigation | | | | | | | | | 2 outst | anding items |
| DMIN ACTIONS | | ~ | 1.1 Site I | nvestigation Information | | | | | | | | | 2 outstanding i | tems |
| COMPLETION DOCUMENTS | 1 | | 1.1.1 | Phase 1 (Desk Study) and Phase 2 (Int technical site investigation report(s) fo | rusive) interpretative geo- or entire site. | 0 | U Outstanding | | | | | RESPOND | ٢ | ⇒ |
| ROLES | | | | A Contamination Assessment Report. | along with the | | | | | | | | | |
| INANCES | | | 1.1.2 | Remediation Strategy Report/Method S provided. | Statement is to be | 0 | Under Review | | | | | RESPOND | 0 | (\Rightarrow) |
| KEY DOCUMENTS | | > | 1.2 Geote | echnical - Design documents | | | | | | | | | 0 outstanding i | tems |
| ACTIVITIES | > | | 2.0 Gene | ral Design | | | | | | | | | 0 outst | anding items |
| DRTING | | | 3.0 Struc | tural Design | | | | | | | | | 0 outst | anding items |
| | > | | 4.0 Servi | ces Design | | | | | | | | | 0 outst | anding items |
| PANY | > | | 5.0 Belov | v Ground Structures Design | | | | | | | | | 0 outst | anding items |
| NING GUIDE | | | | | | | | | | | | | | |

Design Documents detail the design-related documents and information requirements that our Risk Management Surveyor (RMS) needs, based on technical information from the quotation stage and risk assessment, and are accessible after RMS review and publication. These are split into technical sections, and you need to ensure you provide the correct document to the relevant request.



Sites: Risks

| | Hello Jose | ephine , need help? Ge | et in touch O | 800 107 8446 | | GET A QUOTE | GET A CERTI | FICATE | JB | PG SUPPORT ONLINE |
|-------------|----------------|-------------------------------|---------------|---|---------------------------------------|------------------------------|-------------|--------|---------|-------------------------|
| | RISKS FOR PL | -PG-10025840 | | | | | | | | |
| | | | | | | | | | | |
| | Q Risk descrip | otion | | | | | | | | |
| 10025840 | | High risk | ID | Description | Date raised | Stage to be closed by | Scope | Photos | | |
| VIEW | ~ | Warranty External Walls | | | | | | | | |
| CTION PLAN | | | R10 | Please ensure that where Cavity Socks are Uti | 13/05/2024 | Pre-Handover | 421 | _ | RESPOND | Ø |
| N DOCUMENTS | | | R9 | Please ensure that Wall Ties are Installed wit | 13/05/2024 | Pre-Handover | 421 | | RESPOND | 0 |
| | | | R16 | Please ensure that Wall Ties are Installed with a Density of 4.4 m2. Where flexible DPC materials are to be used a | Centres must be maximum of 13/05/2024 | 375 x 600mm. Pre-Handover | 421 | | RESPOND | 0 |
| | | | R7 | Please ensure that Cavity Barriers are Installe | 13/05/2024 | Pre-Handover | 421 | | RESPOND | ø |
| ETION | | | R5 | Please ensure Render Beads are Mechanicall | 13/05/2024 | Pre-Handover | 421 | | RESPOND | 0 |
| MENTS | ~ | Ground Condition | ons | | | | | | | |
| 1 | | | R4 | Inspection Regime for Site; 1. Foundation Prio | 13/05/2024 | Pre-Handover | 421 | | RESPOND | Ø |
| CES | | | R13 | Please ensure the Following is Complete as S | 13/05/2024 | Pre-Handover | 421 | | RESPOND | Ø |
| CUMENTS | ~ | Ground Floors | | | | | | | | |
| TIES | | | R15 | Where Door Openings are Formed. Please ens | 13/05/2024 | Pre-Handover | 421 | | RESPOND | Ø |
| G | | | R8 | Please ensure that Level Access Detail is Foll | 13/05/2024 | Pre-Handover | 421 | | RESPOND | Ø |
| , | ~ | Stairs | | | | | | | | |
| GUIDE | | | R6 | Please ensure Stair Handrail is Returned to th | 13/05/2024 | Pre-Handover | 421 | | RESPOND | Ø |
| | ~ | Ventilation And | Extraction | | | | | | | |
| | | | R12 | Please Ensure that where Ventilation Runs ex | 13/05/2024 | Pre-Handover | 421 | | RESPOND | |

This details all **Risks** identified for the site. **Risk Items** are possible risk areas our surveying team have identified for your construction project that our on-site surveyor will need to verify and clear before final sign-off. Click each grey box to expand or reduce the view. Hover your cursor over each description for a more detailed explanation. The **ID** 'R' and number relates to the unique number given to each risk. The **Scope** number is the plot number it is applicable to.



Sites: Responding to a risk

| | Hello Josephine , need he | RESPOND TO ACTION OUTSTANDING | CET A QUOTE CET A CERTIFICATE JB SUPPORT ONLINE |
|-------------------------|----------------------------------|--|--|
| НОМЕ | RISKS FOR PL-PG-100258 | | |
| QUOTES | | DETAILS OF ACTION OUTSTANDING "AFFLIES TO 421 | |
| SITES | Q Risk description | External Walls | |
| PL-PG-10025840 | High risk | Please select the plots and block elements you are responding for | Scope Photos |
| OVERVIEW | ✓ Warranty ✓ External | 421 | |
| INSPECTION PLAN | | _ | A91 DESPOND |
| DESIGN DOCUMENTS | | Please enter details of action undertaken to close this outstanding item | RESPOND TO ACTION OUTSTANDING X |
| RISKS | | Please enter the details of Action undertaken | DETAILS OF ACTION OUTSTANDING - APPLIES TO 421 |
| DEFECTS | | Please Note: You can upload documents below (up to a max of 100MB) to support th | External Walls |
| ADMIN ACTIONS | | Dran files have or aliek to unload | |
| COMPLETION DOCUMENTS | Cround C | Drag and drop files here or click | Please select the plots and block elements you are responding for |
| ROLES | Ground F | | 421 Please enter details of action undertaken to close this outstanding item |
| FINANCES | > Stairs | | Cavity socks used as required. Please see the attached as evidence |
| KEY DOCUMENTS | > Ventilatio | | () Please Note: You can upload documents below (up to a max of 100MB) to support the closure of this outstanding action. |
| ACTIVITIES | | | |
| REPORTING | | | Drop files here or click to upload Drag and drop files here or click |
| COMPANY | | | |
| TRAINING GUIDE | | | |
| MARKETING MATERIAL | | | SUBMIT CANCEL |

To **Respond** to an identified **Risk**, click the **Respond** button. If your response is applicable to multiple **Plots**, you can tick to select all that apply to the response in one action rather than responding individually. Please type in details of your response and upload any relevant photos or documentation by clicking the orange **Paperclip** icon. This will turn to green when the upload is complete. Click the Submit button to complete the action. Upload limit of 100MB per document.



Sites: Confirmation of response received

| | Hello Josephine, need help? Get in touch 0800 107 8446 | | | | | | GET A QUOTE | GET A CERTIF | ICATE | JB | PG SUPPORT ONLINE | |
|--------------------|--|-------------------|------------|-----|--|--------------------------|-------------|-------------------|-------|--------|-------------------------|----------|
| НОМЕ | | | 10 | Dec | | Data migad | Ctor | a ta ba alagad by | Caspa | Dhataa | | |
| QUOTES | ~ | Warranty | <u></u> | Des | | | Sidy | | scope | PHOLOS | | |
| SITES | ~ | | | | | | | | | | | |
| PI -PG-10025840 | | | R10 | Ple | ase ensure that where Cavity Socks are Uti | 13/05/2024 | Pre-H | landover | 421 | | PENDING | X |
| OVERVIEW | | | R9 | Ple | ase ensure that Wall Ties are Installed wit | 13/05/2024 | Pre-H | landover | 421 | | RESPOND | ۲ |
| INSPECTION PLAN | | | R16 | Wh | ere flexible DPC materials are to be used a | 13/05/2024 | Pre- | landover | 421 | | RESPOND | 0 |
| DESIGN DOCUMENTS | | | R7 | Ple | ase ensure that Cavity Barriers are Installe | 13/05/2024 | Pre-ł | landover | 421 | | RESPOND | S |
| RISKS | | | R5 | Ple | Submitted | | | dover | 421 | | RESPOND | |
| DEFECTS | ~ | Ground Conditio | ons | | Thank you for your response to the outstanding Risk Item f | rom the Extranet. | | | | | | |
| ADMIN ACTIONS | | | R4 | Ins | This has now been forwarded to our technical team. Should information or clarification we will respond accordingly. | I we require any further | | dover | 421 | | RESPOND | |
| COMPLETION | | | R13 | Ple | | | | dover | 421 | | RESPOND | |
| | ~ | Ground Floors | | | | | ОК | | | | | |
| ROLES | | | R15 | Wh | ere Door Openings are Formed. Please ens | 13/05/2024 | Pre- | landover | 421 | | RESPOND | |
| | | | R8 | Ple | ase ensure that Level Access Detail is Foll | 13/05/2024 | Pre-H | landover | 421 | | RESPOND | |
| | ~ | Stairs | | | | | | | | | | |
| ACTIVITIES | | | R6 | Ple | ase ensure Stair Handrail is Returned to th | 13/05/2024 | Pre-ł | landover | 421 | | RESPOND | |
| REPORTING | ~ | Ventilation And I | Extraction | | | | | | | | | |
| COMPANY | | | R12 | Ple | ase Ensure that where Ventilation Runs ex | 13/05/2024 | Pre-H | landover | 421 | | RESPOND | |
| TRAINING GUIDE | | | R1 | Ple | ase ensure that where Ventilation Ducting | 13/05/2024 | Pre-ł | landover | 421 | | RESPOND | |
| MARKETING MATERIAL | | | R11 | Ple | ase ensure that where Ventilation Ducting | 13/05/2024 | Pre-H | landover | 421 | | RESPOND | |
| MARKETING MATERIAL | | | | | | | | | | | | |

You must confirm what has been done to close off the **Action** and you can upload evidence to support this. Confirmation of successful submission will be shown on screen and the **Respond To Action** status with change to **Pending**. An email notification is sent when the **Action** is closed.



Sites: Updating a pending response

| PREMIER GUARANTEE | Hello Josephine, need hel | RESPOND TO ACTION OUTSTANDING | CST A CERTIFICATE | JB SUPPOR ONLINE | т |
|-----------------------------|---------------------------|--|-------------------|---------------------|---|
| НОМЕ | High risk | DETAILS OF ACTION OUTSTANDING - ADDI LES TO 421 | Scone Photos | | |
| QUOTES | → Warranty | | | | |
| SITES | ✓ External \ | EXternal walls | | | |
| PL-PG-10025840 | | Josephine Bloggs - 08 Apr, 2025 12:02 pm 😝 🗸 🗸 | 421 | PENDING | |
| OVERVIEW | | | 421 | | |
| INSPECTION PLAN | | Josephine Bloggs - 08 Apr, 2025 12:09 pm 🚺 🔨 🔨 | 421 | | |
| DESIGN DOCUMENTS | | | 421 | | |
| RISKS | | r forgot to add the additional information which is now attached Relates to: 421 | 421 | RESPOND | |
| DEFECTS | Ground C | D test doc.docx | | | |
| | | | 421 | | |
| DOCUMENTS | Cround 5 | | 421 | | |
| ROLES | | Please select the plots and block elements you are responding for | 421 | | |
| FINANCES | | ✓ 421 | 421 | | |
| KEY DOCUMENTS | ✓ Stairs | Please enter details of action undertaken to close this outstanding item | | | |
| ACTIVITIES | | Please enter the details of Action undertaken | 421 | RESPOND | |
| REPORTING | ✓ Ventilatio | () Please Note: You can upload documents below (up to a max of 100MB) to support the closure of this outstanding action. | | | |
| COMPANY | | | 421 | | |
| TRAINING GUIDE | | SUBMIT CAN | 421 | | |
| MARKETING MATERIAL | | R11 Please ensure that where Ventilation Ducting 13/05/2024 Pre-Handover | 421 | RESPOND | |

You can add additional information to a response while it is **Pending**. Click the **Pending** button to open the dialogue box. This also shows any additional questions raised by Premier Guarantee.



Sites: Defects

| | Hello | Hello Soraya, need help? Get in touch 0800 107 8446 GET A QUOTE GET A CERTIFICATE So | | | | | | | sc | | |
|-------------------------|-----------------|--|--------|--|---|-------------|----------------------|-------|--------|---------|---|
| НОМЕ | DEFECTS | FOR PL-PG-10 | 025840 | | | | | | | | |
| QUOTES | | | | | | | | | | | _ |
| SITES | Q Defect | description | | | | | | | | | |
| PL-PG-10025840 | | | ID | Defect description | Resolution notes | Date raised | Due date for closure | Scope | Photos | | |
| OVERVIEW | ~ | Warranty Drainage | | | | | | | | | |
| INSPECTION PLAN | | | D15 | Connections - Oil or ventilation pipe does not | Please provide photographic evidence detailin | 06/05/2025 | 07/05/2025 | 421 | | RESPOND | 0 |
| DESIGN DOCUMENTS | ~ | Internal Wa | alls | | | | | | | | |
| RISKS | | | D14 | Fire Resistance - Brickwork or blockwork is be | Please provide photographic evidence detailin | 06/05/2025 | 03/06/2025 | 420 | | PENDING | X |
| DEFECTS | | | | | | | | | | | |
| ADMIN ACTIONS | | | | | | | | | | | |
| COMPLETION DOCUMENTS | | | | | | | | | | | |
| ROLES | | | | | | | | | | | |
| FINANCES | | | | | | | | | | | |
| KEY DOCUMENTS | | | | | | | | | | | |
| ACTIVITIES | | | | | | | | | | | |
| COMPANY | | | | | | | | | | | |
| TRAINING GUIDE | | | | | | | | | | | |
| MARKETING MATERIAL | | | | | | | | | | | |
| CONTACT US | | | | | | | | | | | |

Defects relate to issues that have been found by our Risk Management Surveyor (RMS) as part of their on-site inspections. Please note that these will need rectifying, and / or a satisfactory response received e.g. photos and / or documents and reviewed and signed off by the RMS before the **Plot** or **Unit** can be signed off.



Sites: Admin actions

| PREMIER GUARANTEE | Hello Josephine, need help? Get in touch 0800 107 8446 | GET A QUOTE | GET A CERTIFICATE | JB | PG SUPPORT ONLINE | |
|-----------------------------|---|-------------|-------------------|--------|-------------------------|---|
| НОМЕ | ADMIN ACTIONS | | | | | |
| QUOTES | | | | | | |
| SITES | Q Action description | | | | | _ |
| PL-PG-10025840 | Description | Scope | | Photos | | |
| OVERVIEW | Construction works to be completed within 30 months of the Quote Acceptance document being received & accepted unless otherwi | 417 - 421 | | | RESPOND | |
| INSPECTION PLAN | Issuance of Warranty Technical Sign Off (Certificate of Approval) | 417 - 421 | | | RESPOND | |
| DESIGN DOCUMENTS | Receipt of a Confirmed Sale Price is required Receipt of a Confirmed Sale Price is required | 417 - 421 | | | UPDATE DETAILS | |
| RISKS | Builder has outstanding Registration Fee | Whole Site | | | RESPOND | |
| DEFECTS | Developer has outstanding Registration Fee | Whole Site | | | RESPOND | |
| ADMIN ACTIONS | | | | | | |
| COMPLETION DOCUMENTS | | | | | | |
| ROLES | | | | | | |
| FINANCES | | | | | | |
| KEY DOCUMENTS | | | | | | |
| ACTIVITIES | | | | | | |
| REPORTING | | | | | | |
| COMPANY | | | | | | |
| TRAINING GUIDE | | | | | | |
| MARKETING MATERIAL | | | | | | |

Admin Actions relate to any administrative item or action that must be completed by you before a **Certificate of Insurance** can be issued. These items either require a response or data inputting e.g. final confirmed sales prices. The **Description** explains the information required and the **Scope** refers to the relevant **Plots**.



| PREMIER GUARANTEE | Î | Uelle | ATE PLO | no, pood bolo? Got in to DT DETAILS | uch 0900 107 9446 | _ | _ | _ | CET A QUOTE | | EIDATE X | JB | PG SUPPORT ONLINE | |
|-----------------------------|-----|-------|------------------------|--|-----------------------------|---------------------------|----------------------|------------------------------|--------------------------------|-------------------|-------------|--------|-------------------------|---|
| НОМЕ | AD | | | | | | | | | | | | | |
| QUOTES | | you | update pl ir change | ot details please click o s. | n the field you wish to upd | ate, and enter the new va | lue. When you've mad | e all the changes you requir | re press the 'NEXT' button bel | ow to view a summ | ary of | _ | | _ |
| SITES | ٩ | 4 | 13 | 14 Test House | | | Birkenhead | CH41 1AU | UnitedKingdom | £200,000.00 | \$ | | | _ |
| PL-PG-10025840 | De | 4 | 14 | 15 Test House | | | Birkenhead | CH41 1AU | UnitedKingdom | £200,000.00 | \$ | Photos | | _ |
| OVERVIEW | Co | 4 | 115 | 16 Test House | | | Birkenhead | CH41 1AU | UnitedKingdom | £200,000.00 | \$ | | RESPOND | |
| INSPECTION PLAN | Iss | 4 | 16 | 17 Test House | | | Birkenhead | CH41 1AU | UnitedKingdom | £200,000.00 | \$ | | RESPOND | |
| DESIGN DOCUMENTS | Rei | 4 | 117 | 18 Test House | Test Street | | Birkenhead | CH41 1AU | United Kingdom 👻 | £250,000.00 | \$ | | | / |
| RISKS | Bui | 4 | 118 | 19 Test House | Test str | | Birkenhead | CH41 1AU | United Kingdom 👻 | | \$ | | RESPOND | 0 |
| DEFECTS | De | 4 | 119 | 20 Test House | | | Birkenhead | CH41 1AU | United Kingdom 👻 | | \$ | | RESPOND | |
| ADMIN ACTIONS | | 4 | 120 | 21 Test House | | | Birkenhead | CH41 1AU | United Kingdom 👻 | | \$ | | | |
| COMPLETION DOCUMENTS | | 4 | 121 | 22 Test House | | | Birkenhead | CH41 1AU | United Kingdom 👻 | | ¢ | | | |
| ROLES | | | | | | | | | PRE | VIOUS NEXT | CANCEL | | | |
| FINANCES | | | | | | | | | _ | | | | | |
| KEY DOCUMENTS | | | | | | | | | | | | | | |
| ACTIVITIES | | | | | | | | | | | | | | |
| REPORTING | | | | | | | | | | | | | | |
| COMPANY | | | | | | | | | | | | | | |
| TRAINING GUIDE | | | | | | | | | | | | | | |
| MARKETING MATERIAL | | | | | | | | | | | | | | |

To input data, click on the field you wish to update and type in your response e.g. add in all address details for each plot and / or add in final confirmed sales price. These will appear in green italics so you can see what has been updated. Once you have checked the data inputted, click **Next** to continue.



| PREMIER GUARANTEE | Hello Josephine need help? Get in touch 0200 107 2446 | Pg Support Online | |
|-----------------------------|--|-------------------------|---|
| НОМЕ | | | |
| QUOTES | Confirm Changes | | |
| SITES | Action der Action der Attracken Address updated from 18 Test House, Birkenhead, CH41 1AU, United Kingdom to 18 Test House, Test Street, Birkenhead, CH41 1AU, United Kingdom | | |
| PL-PG-10025840 | Description 417 • Confirmed sale price of £250,000.00 added Photos | | |
| OVERVIEW | Construction v 410 • Address appaaled noin 19 fest house, birkelinead, crief 1740, onned kingdon to 19 fest house, fest sit, birkelinead, crief 1740, onned kingdon | RESPOND | 2 |
| INSPECTION PLAN | Issuance of Wi | RESPOND | 2 |
| DESIGN DOCUMENTS | Receipt of a Confirmed Sale Price is required 417 - 421 | UPDATE DETAILS | |
| RISKS | Builder has outstanding Registration Fee Whole Site | RESPOND | 2 |
| DEFECTS | Developer has outstanding Registration Fee Whole Site | RESPOND | 2 |
| | | | |
| COMPLETION DOCUMENTS | | | |
| ROLES | | | |
| FINANCES | | | |
| KEY DOCUMENTS | | | |
| ACTIVITIES | | | |
| REPORTING | | | |
| COMPANY | | | |
| TRAINING GUIDE | | | |
| MARKETING MATERIAL | | | |

When updating a **Plot** address or sales price, You will see a summary of the data input. Please check and click **Update** to submit this information. If you see any data errors, click **Previous** and update the data accordingly.



| | Helle, Josephine, need help? Get in touch 0200-107-2446 UPDATE PLOT DETAILS | | DEFENSE JB SUPPORT ONLINE |
|-------------------------|--|---|---|
| НОМЕ | | | |
| QUOTES | Update Plots | | |
| SITES | | | |
| PL-PG-10025840 | Per Your plot updates have been received and are now being processed. This may take a fer leave we will email the result of your plot updates. | ew minutes. You may continue to work on this page and we'll notify you when the process is comple | ete. If you Photos |
| OVERVIEW | Co | PREVIOUS UPDATE | CONTINUE |
| INSPECTION PLAN | Iss | | RESPOND |
| DESIGN DOCUMENTS | Receipt of a Confirmed Sale Price is required | 417 - 421 | UPDATE DETAILS |
| RISKS | Builder has outstanding Registration Fee | Whole Site | RESPOND |
| DEFECTS | Developer has outstanding Registration Fee | Whole Site | RESPOND |
| ADMIN ACTIONS | <u>j</u> ek | | |
| COMPLETION DOCUMENTS | | | |
| ROLES | | | |
| FINANCES | | | |
| KEY DOCUMENTS | | | |
| ACTIVITIES | | | |
| REPORTING | | | |
| COMPANY | | | |
| TRAINING GUIDE | | Your | plot updates are processing |
| MARKETING MATERIAL | | U If yo | u leave this page your results will be emailed to you |

This screen will appear whilst your data is being transferred. If there is a lot of information being updated, you can close the notification bar. You will be notified when the action is completed.



| | Hello Josephine , need he | In2 Got in touch 0800 107 9446 UPDATE PLOT DETAILS | | | CET A CERTIFICATE | | PG SUPPORT ONLINE | |
|-------------------------|----------------------------------|---|--|----------------------|-------------------|------|-------------------------|---------|
| НОМЕ | ADMIN ACTIONS | Undete Summery | | | | | | |
| QUOTES | | | Update Result | | | | | |
| SITES | Q Action description | 417 | Address updated successfully | | | | | |
| PL-PG-10025840 | Description | 418 | Sale price update requires approval Address updated successfully | | Pho | otos | | |
| OVERVIEW | Construction works to be com | | | | | | RESPOND | |
| INSPECTION PLAN | Issuance of Warranty Technica | | | PREVIOUS UPDATE DONE | | | RESPOND | \odot |
| DESIGN DOCUMENTS | Receipt of a Confirmed Sale Pri | ice is required | | 417 - 421 | | | | / |
| RISKS | Builder has outstanding Registr | ration Fee | | Whole Site | | | RESPOND | |
| DEFECTS | Developer has outstanding Reg | istration Fee | | Whole Site | | | RESPOND | |
| ADMIN ACTIONS | | | | | | | | |
| COMPLETION DOCUMENTS | | | | | | | | |
| ROLES | | | | | | | | |
| FINANCES | | | | | | | | |
| KEY DOCUMENTS | | | | | | | | |
| ACTIVITIES | | | | | | | | |
| REPORTING | | | | | | | | |
| COMPANY | | | | | | | | |
| TRAINING GUIDE | | | | | | | | |
| MARKETING MATERIAL | | | | | | | | |

This screen will show once the data transfer is complete. Click the green **Done** button to close the window and continue.



Sites: Completion documents

| PREMIER GUARANTEE | He | llo Josephine, r | need help? Get in touch 0800 107 8446 | GET A | QUOTE GET A CE | RTIFICATE | PG SUPPORT ONLINE | |
|-----------------------------|-------|------------------|---|-------------|-----------------------|----------------|-------------------------|--|
| НОМЕ | COMPL | ETION DOCU | MENTS FOR PL-PG-10025840 | | | | | |
| QUOTES | | | | | | | | |
| SITES | Q Com | pletion docume | ent description | | | | | |
| PL-PG-10025840 | | ID | Description | Date raised | Stage to be closed by | Scope | Photos | |
| OVERVIEW | ~ | CD2 | Competent person's scheme certificates - Electrical | 30/04/2024 | Pre-Handover | 417. 419 - 421 | _ | PENDING |
| INSPECTION PLAN | | CD3 | Competent person's scheme certificates - Cas | 30/04/2024 | Pre-Handover | /17 - /21 | 5 | |
| DESIGN DOCUMENTS | | ODE | | 12/05/2024 | Dre Llandover | 417 401 | Ŭ | Click to provide a response to this outstanding |
| RISKS | | CD5 | Commissioning and registration for Renewable energy syste | 13/03/2024 | Ple-naliuovei | 417-421 | | technical action to support its closure e.g. upload information/photos |
| DEFECTS | | | | | | | | |
| ADMIN ACTIONS | | | | | | | | |
| COMPLETION DOCUMENTS | | | | | | | | |
| ROLES | | | | | | | | |
| FINANCES | | | | | | | | |
| KEY DOCUMENTS | | | | | | | | |
| ACTIVITIES | | | | | | | | |
| REPORTING | | | | | | | | |
| COMPANY | | | | | | | | |
| TRAINING GUIDE | | | | | | | | |
| MARKETING MATERIAL | | | | | | | | |

Completion Documents are the certification documents for each unit (electrical certificate or gas certificate for example) that we need to receive and review before any sign off. Click the **Respond** button to respond to the request and once received, the status will change to **Pending** until Premier Guarantee review and approve. The **Description** explains the information required and the **Scope** refers to the relevant **Plots**.



Sites: Roles (contacts linked to the site)

| | Hello Josephine, need help? Get in touch 080 | 0 107 8446 | GET A QUOTE GE | T A CERTIFICATE JB SUPPORT ONLINE |
|-------------------------|--|--------------------------|----------------------------------|--------------------------------------|
| НОМЕ | POLES | | | |
| QUOTES | | | | |
| SITES | External roles | Invoice Recipient | Warranty Document Recipient | Site Report Recipient |
| PL-PG-10025840 | Test Homes Limited | Test Homes Limited | Test Homes Limited | Test Homes Limited |
| OVERVIEW | Miss Josephine Bloggs | Mr Joseph Bloggs | Miss Josephine Bloggs | Mr Joseph Bloggs |
| INSPECTION PLAN | 071234567 | 071234567 | 071234567 | 071234567 |
| DESIGN DOCUMENTS | Drawies Occurrentes relation | | | ALL EXTERNAL ROLES Q |
| RISKS | Sales Account Manager | Disk Management Surveyor | Customer Service Account Handler | Technical Account Handler |
| DEFECTS | Mr Test Account Manager | Mr Test Surveyor | Ms Test Customer Service | Ms Test CustomerService |
| ADMIN ACTIONS | 07581055766 | 0777777777 | 01513502612 | 01513502612 |
| COMPLETION DOCUMENTS | | | | ALL PREMIER GUARANTEE ROLES Q |
| ROLES | | | | |
| FINANCES | | | | |
| KEY DOCUMENTS | | | | |
| ACTIVITIES | | | | |
| REPORTING | | | | |
| COMPANY | | | | |
| TRAINING GUIDE | | | | |
| MARKETING MATERIAL | | | | |
| | | | | |

Expand to view all Premier Guarantee Roles or contacts connected to your site. Click the X to close.



Sites: Roles (contacts linked to the site)

| | Hello Josephine, need help? Get in touch 080 | 00 107 8446 | GET A QUOTE | GET A CERTIFICATE JB SUPPORT ONLINE |
|-------------------------|---|--|---|--|
| НОМЕ | POLES | | | |
| QUOTES | | | | |
| SITES | External roles Quote Recipient | Invoice Recipient | Warranty Document Recipient | Site Report Recipient |
| PL-PG-10025840 | Test Homes Limited | Test Homes Limited | Test Homes Limited | Test Homes Limited |
| OVERVIEW | Miss Josephine Bloggs | Mr Joseph Bloggs | Miss Josephine Bloggs | Mr Joseph Bloggs |
| INSPECTION PLAN | 071234567 | 071234567 | 071234567 | 071234567 |
| DESIGN DOCUMENTS | Promier Guarantee roles (5) | | | ALL EXTERNAL ROLES Q |
| RISKS | Premier Guarantee roles (5) | | | × |
| DEFECTS | | | | 5 |
| ADMIN ACTIONS | | | | |
| COMPLETION DOCUMENTS | Entries per page 25 | | | |
| ROLES | Role | | Name | Phone |
| FINANCES | Sales Account Manager | | Mr Test Account Manager | 07581055766 |
| KEY DOCUMENTS | Risk Management Surveyor | | Mr Test Surveyor | 0777777777 |
| ACTIVITIES | Customer Service Account Handler | | Mr Test Engineer Ms Test CustomerService | 0/38/055//1 |
| REPORTING | Technical Account Handler | | Ms Test CustomerService | 01513502612 |
| СОМРАНУ | Showing 1 - 5 of 5 entries | | | < 1 > |
| TRAINING GUIDE | For any queries relating to these roles, please ema | il details and your site reference number (PL-PG-1002584 | 0) to customerservices@premierguarantee.co.uk | |
| MARKETING MATERIAL | | | | |

Roles are the companies and contacts who will have a role on your site. Should you need to make any changes, please call Customer Services on 0151 650 4343 or email customerservice@premierguarantee.co.uk including your site reference and details of the change.



Sites: Finances

| | Hello Josephine, need help? Get in touch 0800 107 | 8446 | | GET A QUOTE | GET A CERT | TIFICATE JB | PG SUPPORT ONLINE |
|-------------------------|---|---|-------------------------------|--|---------------|-----------------------|-------------------------|
| НОМЕ | | | | | | | |
| QUOTES | FINANCES | | | | | GE | A CERTIFICATE |
| SITES | Tatalfaga | Fees Due | 220,538.35 | - | | Fees Due | £5,000.00 |
| PL-PG-10025840 | Total lees | Fees Received to Date | 220,513.17 | SCLOM | | Fees Received to Date | £5,000.00 |
| OVERVIEW | | Fees Outstanding | 25.18 | | | Fees Outstanding | £0.00 |
| INSPECTION PLAN | For any qu | ueries relating to these payments, please ema | il details and your site refe | erence number (PL-PG-10025840) to <u>finance@</u> | premierguaran | tee.co.uk | |
| DESIGN DOCUMENTS | | | | | | | |
| RISKS | | | | | | | |
| DEFECTS | | | | | | | |
| ADMIN ACTIONS | | | | | | | |
| COMPLETION DOCUMENTS | | | | | | | |
| ROLES | | | | | | | |
| FINANCES | | | | | | | |
| KEY DOCUMENTS | | | | | | | |
| ACTIVITIES | | | | | | | |
| REPORTING | | | | | | | |
| COMPANY | | | | | | | |
| TRAINING GUIDE | | | | | | | |
| MARKETING MATERIAL | | | | | | | |

This is a summary of **Total fees** linked to the order. **Fees Due** are fees not yet due, **Fees Received to Date** is the amount you have paid to date on this order. Fees outstanding are any fees which are overdue. *Please note* that non-payment of fees due may lead to a block on inspections or issuing certification or site cancellation. You can access any financial documents issued to your company including invoices, receipts and policy statements via the **Key Documents** tab.



Sites: Key documents

| PREMIER GUARANTEE | Hello Josephine, need help? Get in touch 0800 107 8446 | | | GET A | QUOTE GET A CEF | RTIFICATE JB | PG SUPPORT ONLINE |
|-----------------------------|--|-------------------|--------|--------------------|-----------------|--------------|-------------------------|
| НОМЕ | KEY DOCUMENTS | | | | | | |
| QUOTES | | | | | | | |
| SITES | Documents: Select all | Î | Plots: | Plots All Plots | | | • |
| PL-PG-10025840 | Name Quotation | | | Applies To | Date Issued | | |
| OVERVIEW | Payment Sched | | | Whole site | 26/03/2025 | | PREVIEW ► |
| INSPECTION PLAN | Certificate of In: Site Statement of Fact | | | 400 | 26/03/2025 | | PREVIEW |
| DESIGN DOCUMENTS | Policy Statemer Quote Acceptance Document | | | Whole site | 01/03/2025 | | PREVIEW |
| RISKS | Amendment Inv Policy Document | | | Whole site | 18/02/2025 | | |
| DEFECTS | Incuration Deline Information Decument | | | | 10,02,2020 | | |
| ADMIN ACTIONS | Payment Schedule - PL-PG-10025840.pdf | Payment Schedule | | Whole site | 18/02/2025 | DOWNLOAD | PREVIEW ► |
| COMPLETION DOCUMENTS | Receipt.pdf | Receipt | | Whole site | 17/02/2025 | DOWNLOAD () | PREVIEW |
| ROLES | Policy Statement - 1 2025 - PL-PG-10025840.pdf | Policy Statement | | Whole site | 01/02/2025 | | PREVIEW ► |
| FINANCES | Receipt.pdf | Receipt | | Whole site | 10/01/2025 | | PREVIEW ► |
| KEY DOCUMENTS | Policy Statement - 12 2024 - PL-PG-10025840.pdf | Policy Statement | | Whole site | 01/01/2025 | | PREVIEW ► |
| ACTIVITIES | Receipt.pdf | Receipt | | Whole site | 12/12/2024 | DOWNLOAD | |
| REPORTING | Receipt.pdf | Receipt | | Whole site | 11/12/2024 | | PREVIEW ► |
| COMPANY | Payment Schedule - DL-DC 10035940 ndf | Bayment Sobedule | | Whole site | 06/12/2024 | | |
| | | | | whole site | 00/12/2024 | | |
| MARKETING MATERIAL | Policy Statement - 11 2024 - PL-PG-10025840.pdf | Policy Statement | | Whole site | 01/12/2024 | DOWNLOAD U | PREVIEW ► |
| | Amendment Invoice - PL-PG-10025840 - 62839.pdf | Amendment Invoice | | Whole site | 22/11/2024 | | PREVIEW > |

Any policy, technical, administrative or financial documents provided to, or issued by, Premier Guarantee are held here and available to download. Use the search function to find the relevant document required. Use the **Documents** and **Plots** drop downs to narrow your search or display all documents.



Sites: Activities

| PREMIER GUARANTEE | Hello Jos | Hello Josephine, need help? Get in touch 0800 107 8446 GET A QUOTE | | | | | | | | | | JB | PG SUPPORT ONLINE | |
|-----------------------------|---|--|---|----------------|----------------|-----------|---------|---------|----------|----------|---------------------------------|----|-------------------------|--|
| ЮМЕ | ACTIVITIES | | | | | | | | | | | | | |
| QUOTES | ACTIVITED | | | | | | | | | | | | | |
| SITES | From Date To Date 09/01/2025 Image: Constraint of the constrain | | | | | | | | | | | | | |
| PL-PG-10025840 | Activity | Activity Type | Activity Description | - ² | /ed | 0 |) A | nr | | | | | | |
| OVERVIEW | Date | | | | | , . | | P | | | | | | |
| INSPECTION PLAN | 26/03/2025 | Plots with Certificate of Insurance Issued | The following plots had their Certificate of insurance issued - 400 | < | | Api | il 2025 | ō | | > | | | | |
| DESIGN DOCUMENTS | 10/03/2025 | Completion Document Closed | The completion document noted below was closed for the following | Mon | Tue | Wed | Thu | Fri | Sat | Sun | Certificate | | | |
| RISKS | 03/03/2025 | Completion Document Closed | The completion document noted below was closed for the following | | 1 | 2 | 3 | 4 | 5 | 6 | ficates - Electrical | | | |
| DEFECTS | 18/02/2025 | Plots with Certificate of Insurance Issued | The following plots had their Certificate of insurance issued - 414 - 4 | 7 | 8 | 9 | 10 | 11 | 12 | 13 | | | | |
| ADMIN ACTIONS | 14/02/2025 | Plots Signed off for Warranty | The following plots were signed off for Warranty - 416 | 14 | 15 | 16 | 17 | 18 | 19 | 20 | | | | |
| COMPLETION | 14/02/2025 | Completion Document Closed | The completion document noted below was closed for the following | 21 | 22 | 23 | 24 | 25 | 26 | 27 | or Renewable energy systems | | | |
| DOCUMENTS | 14/02/2025 | Completion Document Closed | The completion document noted below was closed for the following | 28 | 29 | 30 | | | | | ficates - Electrical | | | |
| ROLES | 14/02/2025 | Site Inspection | A Site Inspection was completed by Test Surveyor. Click here to view | | | | | | | | | | | |
| | 13/02/2025 | Plots Signed off for Warranty | The following plots were signed off for Warranty - 414 - 415 | _ | _ | _ | _ | _ | _ | _ | | | | |
| | 13/02/2025 | Site Inspection | A Site Inspection was completed by Test Surveyor. Click here to view | the insp | pection | report | | | | | | | | |
| KEY DOCUMENTS | 13/02/2025 | Completion Document Closed | The completion document noted below was closed for the following | plots - 4 | 14 - 41 | 6. 4 - Bi | uilding | Contro | ol Com | pletion | Certificate | | | |
| ACTIVITIES | 13/02/2025 | Completion Document Closed | The completion document noted below was closed for the following | plots - 4 | 14 - 41 | 5. 5 - Co | mmiss | sionin | g and i | registra | tion for Renewable energy syste | ms | | |
| REPORTING | 13/02/2025 | Completion Document Closed | The completion document noted below was closed for the following | plots - 4 | 14 - 41 | 6. 3 - Co | ompete | ent per | rson's s | scheme | e certificates - Gas | | | |
| | 13/02/2025 | Completion Document Closed | The completion document noted below was closed for the following | plots - 4 | 14 - 41 | 5. 2 - Co | ompete | ent per | rson's s | scheme | e certificates - Electrical | | | |
| COMPANY | 31/01/2025 | Site Inspection | A Site Inspection was completed by Test Surveyor. Click here to view | the insp | pection | report | | | | | | | | |
| TRAINING GUIDE | 23/01/2025 | Site Inspection | A Site Inspection was completed by Jonathon Trolio. Click here to vi | ew the in | <u>ispecti</u> | on repo | 1 | | | | | | | |
| | | | | | | | | | | | | | | |

Details any **Activity** undertaken in relation to the site e.g. inspections completed, Certificates of Insurance issued etc. along with a copy of the document which can be downloaded. Click the **Calendar** icons to select the time-period to view.



Sites: Get a certificate

| | Hello Josephine , need help? Get in touch 08 | 00 107 8446 | GET A QUOTE | GET A CERTIFICATE JB SUPPORT ONLINE |
|-------------------------|--|--------------------------|---------------------------------|--|
| НОМЕ | | | | |
| QUOTES | ROLES | CERTIFICATE OF I | NSURANCE | GET A CERTIFICATE |
| SITES | External roles | PLOT INITIAL CE | RTIFICATE | |
| PL-PG-10025840 | Quote Recipient Test Homes Limited | Test Homes Limited | Test Homes Limited | Site Report Recipient |
| OVERVIEW | Miss Josephine Bloggs | Mr Joseph Bloggs | Miss Josephine Bloggs | Mr Joseph Bloggs |
| INSPECTION PLAN | 071234567 | 071234567 | 071234567 | 071234567 |
| DESIGN DOCUMENTS | | | | ALL EXTERNAL ROLES Q |
| RISKS | Premier Guarantee roles | Bick Management Supremer | Quetomor Sonico Account Handler | Technical Account Handler |
| DEFECTS | Mr Test Account Manager | Mr Test Surveyor | Ms Test CustomerService | Ms Test CustomerService |
| ADMIN ACTIONS | 07581055766 | 0777777777 | 01513502612 | 01513502612 |
| COMPLETION DOCUMENTS | | | | ALL PREMIER GUARANTEE ROLES Q |
| ROLES | | | | |
| FINANCES | | | | |
| KEY DOCUMENTS | | | | |
| ACTIVITIES | | | | |
| REPORTING | | | | |
| COMPANY | | | | |
| TRAINING GUIDE | | | | |
| MARKETING MATERIAL | | | | |

The Get a Certificate button will enable you to request a certificate for the relevant Plot. If you have outstanding Actions which prevent the certificate from being issued, these will be listed for your reference or will give you the number to contact head office.



Sites: Get a certificate

| | Hello, Josephine, peed help2, Got in touch 0800, 107, 9446 REQUEST CERTIFICATE OF INSURANCE - PL-PG-10025840 | CET A QUO | | JB SU | ; IPPORT |
|-------------------------|--|---------------|----------------|--------------------|-------------|
| HOME | | | | | |
| QUOTES | Plots selected 418 | | | CETATORN | FICATE |
| SITES | Б | | | In land | |
| PL-PG-10025840 | OUTSTANDING ITEMS PREVENTING YOUR CERTIFICATES BEING ISSUED | | | omes Limited | |
| OVERVIEW | | | | eph Bloggs | |
| INSPECTION PLAN | There are changes to this site which still require approval by Premier Guarantee | | 1567 | | |
| DESIGN DOCUMENTS | | | | ALL EXTER | NAL ROLES Q |
| RISKS | Search | | | unt Handler | |
| DEFECTS | Action outstanding | Applies to | | t CustomerService | |
| ADMIN ACTIONS | Issuance of Warranty Technical Sign Off (Certificate of Approval) | 417 - 421 | | 02612 | |
| COMPLETION DOCUMENTS | Receipt of a Confirmed Sale Price is required | 417 - 421 | UPDATE DETAILS | ALL PREMIER GUARAN | |
| ROLES | Builder has outstanding Registration Fee | Whole Site | | | |
| FINANCES | Developer has outstanding Registration Fee | Whole Site | | | |
| ACTIVITIES | Construction works to be completed within 30 months of the Quote Acceptance document being received & accepted unles otherwise agreed by the Underwriters | ss 417 - 421 | | | |
| REPORTING | | | | | |
| | | | PREVIOUS < | | |
| COMPANY | | | | | |
| TRAINING GUIDE | | | | | |
| MARKETING MATERIAL | | | | | |

If you are trying to issue a COI and there are any outstanding **Actions** which would stop the relevant certificate(s) from being issued, then this message will appear. If there are no **Actions** outstanding for the **Plot** then you can generate your own Certificate by clicking the **Generate** button. The Certificate will be available to view and download on screen and will also be emailed to you.



Reporting

04.



Reporting: Developer reporting

| PREMIER GUARANTEE | Hello Josephine, need help? Get in touch 0800 107 8446 | GET A QUOTE | GET A CERTIFICATE | JB | PG SUPPORT ONLINE |
|-----------------------------|--|-------------|-------------------|--------|-------------------------|
| НОМЕ | | | | | |
| QUOTES | Reporting | | | | |
| SITES | Select a report | | | | |
| REPORTING | Report | | | Select | |
| COMPANY | Inspection Summary Activity Report | | | SELECT | REPORT 🗸 |
| TRAINING GUIDE | | | | | |
| MARKETING MATERIAL | | | | | |
| CONTACT US | | | | | |
| | | | | | |
| | | | | | |
| | | | | | |
| | | | | | |
| | | | | | |
| | | | | | |
| | | | | | |
| | | | | | |
| PRIVACY POLICY | | | | | |
| TERMS OF USE | | | | | |

The reporting tab provides access to any relevant reporting that your company has access to. Click the **Select Report** button to open the report screen. Speak to your sales account manager for more details on reporting access.



Reporting: Inspection summary activity report

| PREMIER GUARANTEE | Hello J o | osephin | ie, nee | d help? | Get in | touch 0 | 800 107 8446 | | | | GET A QUOTE GET A CERTIFICATE | JB | PG SUPPORT ONLINE |
|-----------------------------|------------------|------------------------------------|---------------|--------------------|----------|---------------|-------------------------|--------------------------------------|---------------------|------------------------------|------------------------------------|-----------|---------------------------------------|
| НОМЕ | Select a re | port | | | | | | | | | | | |
| QUOTES | Report | | | | | | | | | | | Select | |
| SITES | Inspection | Summa | ary Act | ivity Rep | port | | | | | | | SELECT | REPORT 🗸 |
| REPORTING | Inspecti | Inspection Summary Activity Report | | | | | | | | | | | |
| COMPANY | | | | | | | | | | | | | |
| TRAINING GUIDE | Start date | | | | | End date | 2025 | APPLY 🗸 | | | | | |
| MARKETING MATERIAL | Mo | n 1 | 11 | Νον | , | | | | | | | | |
| CONTACT US | | , . | | | <i>'</i> | | | | | | | | |
| | < Mon Tue | Wed | rember Thu | - 2024 Fri 1 | Sat 2 | > Sun 3 | in the reporting period | d, as well as the ongoing rating sco | pres provided by ou | ir surveyors. Click on a row | w to view details for that office. | | |
| | 4 5 | 6 | 7 | 8 | 9 | 10 | Completed | Failed Final Inspections | Sign Offs | Defects Raised | Average Site Inspection Rating | Average C | IS Score |
| | 11 12 | 13 | 14 | 15 | 16 | 17 | | | | | | | |
| | 18 19 | 20 | 21 | 22 | 23 | 24 | 1 | 0 | 17 | 2 | () () () () 3.46 | | 3.27 |
| | 25 26 | 27 | 28 | 29 | 30 | | 1 | 0 | 17 | 2 | () () () () 3.46 | | G G 3.27 |
| | | | | | | | 1 | 0 | 0 | 0 | | | |
| | Subtotal | | | | | | D | 0 | 0 | 0 | | | |
| | Grand Total | | | | | 1 | 1 | 0 | 17 | 2 | () () () () 3.46 | | n n n n n n n n n n n n n n n n n n n |
| PRIVACY POLICY | BACK TO TO | Р | | | | | | | | | | | |
| TERMS OF USE | | | | | | | | | | | | | |

Select the date range you wish to review using the calendar icons and click the **Apply** button to generate the report.



Reporting: Inspection summary activity report

| PREMIER GUARANTEE | Hello Josephine , need h | elp? Get in touch 0800 107 8446 | | | | GET A QUOTE GET A CERTIFICATE | JB | PG SUPPORT ONLINE | | | | | |
|-----------------------------|--|---|--|--------------------|-----------------------------|------------------------------------|---------|-------------------------|--|--|--|--|--|
| НОМЕ | Select a report | | | | | | | | | | | | |
| QUOTES | Report | Report | | | | | | | | | | | |
| SITES | Inspection Summary Activit | y Report | | | | | SELEC | T REPORT 🗸 | | | | | |
| REPORTING | Inspection Summ | Inspection Summary Activity Report | | | | | | | | | | | |
| COMPANY | | ,,, | | | | | | | | | | | |
| TRAINING GUIDE | Start date 11/11/2024 | End date 01/07/2025 | APPLY 🗸 | | | | | | | | | | |
| MARKETING MATERIAL | | | | | | | | | | | | | |
| CONTACT US | 11/11/2024 - 01/07/2025 | | | | | | | | | | | | |
| | Offices The table below shows all ins | pections completed in the reporting per | riod, as well as the ongoing rating sc | ores provided by o | ur surveyors. Click on a ro | w to view details for that office. | | | | | | | |
| | Office | Inspections Completed | Failed Final Inspections | Sign Offs | Defects Raised | Average Site Inspection Rating | Averag | e QIS Score | | | | | |
| | Birkenhead | | | 17 | | | | | | | | | |
| | - Test Office | 11 | 0 | 17 | 2 | | | | | | | | |
| | Subtotui | | U | 17 | 2 | | | | | | | | |
| | Test Head Office | 0 | 0 | 0 | 0 | | | | | | | | |
| | Subtotal | U | U | U | 0 | | A: A: A | | | | | | |
| | Grand Total | 11 | 0 | 17 | 2 | () () () 3.46 | | 3.27 | | | | | |
| PRIVACY POLICY | ВАСК ТО ТОР | | | | | | | | | | | | |
| TERMS OF USE | | | | | | | | | | | | | |

The download and envelope icons at the top of the report, provide the options to PDF or email the high-level overview to yourself. The same icons at the bottom of the report provide this functionality for the entire report including photos etc. Please note these files will take some time to download due to the file size. Each score can be clicked to expand and provide more detail.



Reporting: Inspection summary activity report

| PREMIER GUARANTEE | Hello Josephir | Hello Josephine, need help? Get in touch 0800 107 8446 GET A QUOTE GET A CERTIFICATE | | | | | | | | | | |
|-----------------------------|--|---|--|-----------------------------------|--|---|-----------------------------------|-------------------------|--|--|--|--|
| НОМЕ | PL-PG-1002 | 25840 | | | | | | | | | | |
| QUOTES | Test Site, Test S | Fest Site, Test Street, Birkenhead, CH41 1AU | | | | | | | | | | |
| SITES | Inspection ratings | 11/11/2024 - 01/07/2025 | | | | | | | | | | |
| REPORTING | Scoring Criteria: | Scoring Criteria: The 'Average Total' is a weighted average calculated as follows: | | | | | | | | | | |
| COMPANY | 1 = Very Poor 2 = Poor 3 = Satisfactor 4 = Good | 10% General C 15% Health & S 10% Site Tidine 25% Standard of | o-operation afety ss of Site Management | | | | | | | | | |
| TRAINING GUIDE | 5 = Very Good/ | Excellent • 40% Standard o | of Site Workmanship | | | | | | | | | |
| MARKETING MATERIAL | Date | Inspection Type | General Co-operation | Health & Safety | Site Tidiness | Standard of Site Management | Standard of Site Workmanship | Average Total | | | | |
| CONTACT US | 14/11/2024 Download report | Technical Inspection - Warranty Inspection | @ @ @ @ (0) 4.00 | @ @ @ @ 4.00 | @ @ @ @ 4.00 | @ @ @ @ 4.00 | @ @ @ @ @ 5.00 | @ @ @ @ () 4.40 | | | | |
| | 19/11/2024 Download report | Technical Inspection - Warranty Inspection | <i>D</i> D D 3.00 | @ @ @ () 3.00 | () () () () () () () () () () () () () () | @ @ @ () 3.00 | D D D D () 4.00 | Ø Ø Ø Ø 2.50 | | | | |
| | 22/11/2024 Download report | Technical Inspection - Warranty Inspection | ● ● ● ● 3.00 | @ @ @ 00 00 3.00 | @ @ @ 00 3.00 | <i>▶ ▶ № № ∞ ∞</i> 3.00 | 🥬 🥼 🕖 🕖 2.00 | 🦺 🥼 🌓 🕖 2.60 | | | | |
| | 29/11/2024 Download report | Technical Inspection - Warranty Inspection | () () () () () () | @ @ @ @ 4.00 | () () () () () () () | @ @ @ @ 4.00 | () () () () () () | @ @ @ 4 .00 | | | | |
| | 05/12/2024 Download report | Technical Inspection - Warranty Inspection | 🥬 🥬 🕖 🕖 🕖 2.00 | @ @ @ 00 00 3.00 | () () () () () () () | @ @ @ @ 3.00 | / / / / / / 3.00 | @ @ @ @ 3.00 | | | | |
| | 09/12/2024 Download report | Technical Inspection - Warranty Inspection | 🥬 🥬 🕖 🕖 🕖 2.00 | <i>D</i> D D 3.00 | () () () () () () () | <i>D</i> D D 3.00 | @ @ () () 3.00 | @ @ @ () 3.00 | | | | |
| | 16/12/2024 Download report | Technical Inspection - Warranty Inspection | <i>D</i> D D 2.00 | @ @ @ 0 0 3.00 | () () () () () () () | @ @ @ @ 3.00 | D D D 00 3.00 | @ @ @ () 3.10 | | | | |
| | 23/01/2025 Download report | Technical Inspection - Warranty Inspection | () () () () () () | <i>D</i> D 0 3.00 | // // /// 3.00 | @ @ @ @ 4.00 | @ @ () () 3.00 | D D D (D) 3.35 | | | | |
| PRIVACY POLICY | 31/01/2025 Download report | Technical Inspection - Warranty Inspection | () () () () () () () | @ @ @ () 4.00 | @ @ @ @ 3.00 | الله الله الله الله الله الله الله الله | () () () () () () | @ @ @ @ (0) 3.90 | | | | |
| TERMS OF USE | 13/02/2025 Download report | Technical Inspection - Warranty Inspection | @ @ @ @ 4.00 | () () () () () () | () () () () () () | ● ● ● 3.00 | @ @ @ @ 4.00 | () () () () 3.75 | | | | |

Click the Hard Hat icons to expand and drill down into the data for each office or region and download copies of Inspection Reports.


Company & Access Management

05.



Company: Offices and employees

| PREMIER GUARANTEE | Hello Josep | bhine , need help? Get in tou | ch 0800 107 8446 | | | GET A QI | GET A CERTIFIC | ATE JB | PG SUPPO ONLIN |
|-----------------------------|-------------|--------------------------------------|------------------|-----------------------------------|-----------|----------|-----------------|-----------------|----------------------|
| НОМЕ | | | | | | | | | |
| QUOTES | TEST HO | MES LIMITED | REG NO: NOT KNOV | VN OFFICES: 1 | EMPLOYEES | 5:2 | | ADD NEW | OFFICE |
| SITES | | | | | | | | | |
| REPORTING | | Test Head Office | | 2 Test Lines Building, CH4 1AU | 11 | Empl | oyees: 2 | | ^ |
| COMPANY | | Test Head Office | 2 Tes | st Lines Building | | | | | |
| TRAINING GUIDE | | • 071234567 • test@test.com | Birke | enhead seyside | | | EDIT OFFICE | | |
| MARKETING MATERIAL | | | CH4 | 1 IAU | | | | | |
| CONTACT US | | Employees | | | | | | ADD NEW EMPLOYE | E |
| | | Search | | | | | | | |
| | | Name | Email Address | | Telephone | Mobile | Extranet Status | Actions | |
| | | Mr Joseph Bloggs | Joseph.bloggs | @test.com | | | GRANT ACCESS | EDIT | |
| | | Miss Josephine Bloggs | jo.bloggs@test | t.com | | | Administrator | EDIT | |
| | | Showing 1 - 2 of 2 entries | | | | | | < 1 | > |
| | | | | | | | | | |
| | | | | | | | | | |
| | | | | | | | | | |
| | | | | | | | | | |

The **Company** tab provides a summary of the information we hold on your company, office(s) and employees. If you are set up as an Extranet Administrator, you can add a new office by clicking the **Add New Office** button, however you are unable to edit a registered office.



Company: Add new office

| PREMIER GUARANTEE | Kallo Josephino part help2 Get in touch 0800 107 8446 CET A QUOTE CET A QUOTE< | JB SUPPORT ONLINE |
|-----------------------------|--|----------------------|
| НОМЕ | | |
| QUOTES | ADD NEW OFFICE DE FAILS | ADD NEW OFFICE 💉 |
| SITES | Is this your main correspondence address? | |
| REPORTING | Checking this field will ensure that all future posted correspondence will be sent to this office. | ^ |
| COMPANY | Do you want to set the address using a postcode lookup? | |
| TRAINING GUIDE | Address line one | |
| MARKETING MATERIAL | You must enter a value | |
| | Address line two | |
| | Address line three | |
| | Town / city | |
| | You must enter a value | Actions |
| | Postcode | EDIT |
| | You must enter a value | EDIT |
| | Country Country code | |
| | United Kingdom - | |
| | Office Name | - |
| | SAVE CANCEL | |
| | | |
| TERMS OF USE | | |

Complete the new office details as required and click **Save**. The new office will then appear on the Extranet and you will be able to add new employees as required.



Company: Add new employee

| PREMIER GUARANTEE | Hollo Josephine poort help? Get in touch 0800-107-8446 ADD NEW EMPLOYEE | |
|-----------------------------|--|---|
| НОМЕ | | |
| QUOTES | Add new employee details | ADD NEW OFFICE 💉 |
| | Title - First Name | Surname |
| REPORTING | You must enter a value You must enter a value | You must enter a value |
| | Email | |
| TRAINING GUIDE | Office Phone Number | |
| MARKETING MATERIAL | United Kingdom Contact telephone n | umber and a second s |
| CONTACT US | Either Mobile or Office Ph | one must be provided |
| | Mobile Phone Number Country code | |
| | United Kingdom Mobile Either Mobile of Office Ph | nne must he provided |
| | | Actions |
| | Test Head Office | EDIT |
| | | EDIT |
| | Extranet Access | |
| | Do they require extranet access? | Yes No |
| | Will they need Extranet Access? | |
| PRIVACY POLICY | | SAVE 📄 CANCEL 😒 |
| TERMS OF USE | | |

Complete details as required and click **Save**. The new employee will appear on the Extranet and you can add further employees by clicking the **Add New Employee** button. You are able to provide Extranet access and set as Extranet Administrator if required.



Company: Grant Extranet and reporting access (administrators only)

| PREMIER GUARANTEE | | Hollo Josephino, need holp? Get in touch 0 EDIT EMPLOYEE | 000 1 | 107.9446 | | _ | | тібірате | JB | PG SUPPORT DNLINE |
|-----------------------------|---|---|-------|------------|--|---------|--------|----------|-----------------|-------------------------|
| HOME | - | | | | | | | | | |
| QUOTES | L | Edit employee details | | First Name | | Surname | | Î | ADD NEW OF | FICE 🧪 |
| SITES | | Mr | • | Joseph | | Bloggs | | | | |
| REPORTING | | _{Email} Joseph.bloggs@test.com | | | | | | | | ^ |
| COMPANY | | Office Phone Number | | | | | | | | |
| TRAINING GUIDE | | Country code United Kingdom | | - | Contact telephone number | | | | | |
| MARKETING MATERIAL | | | | | Either Mobile or Office Phone must be provided | d | | | | |
| CONTACT US | | Mobile Phone Number Country code | | | | | | | DD NEW EMPLOYEE | |
| | | United Kingdom | | • | Mobile | | | | | _ |
| | | | | | Either Mobile or Office Phone must be provided | d | | | | |
| | | Office(s) Associated to | | | | | | | | |
| | | Test Head Office | | | | | | - | Actions | |
| | | | | | | | | | EDIT | |
| | | Extranet Access | | | | | | | EDIT | |
| | | Do they require extranet access? | | | | | Yes No | | < 1 > | |
| | | Will they be an extranet administrator? | | | | | Yes No | _ | | |
| PRIVACY POLICY | | | | | | | SAVE | CANCEL 🚫 | | |
| TERMS OF USE | | | | | | | | | | |

Extranet Administrators can give employees Extranet access by clicking the **Grant Access** button. We recommend that a company has more than one Extranet Administrator. This is shown under the **Extranet Status** column.



Company: Edit/remove Extranet access (administrators only)

| PREMIER GUARANTEE | Hello Josep | ohine, need help? Get in touch O | 800 107 8446 | GET A QUOTE GET A CERTIF | FICATE JB PG SUPPORT ONLINE |
|-----------------------------|-------------|--|---|--------------------------|---|
| НОМЕ | | | | | |
| QUOTES | TEST HO | OMES LIMITED | REG NO: NOT KNOWN OFFICES: 1 EMPLOYEE | ES: 2 | ADD NEW OFFICE 🧪 |
| SITES | | | | | |
| REPORTING | | Test Head Office | 2 Test Lines Building, CH41 1AU | Employees: 2 | ^ |
| COMPANY | | Test Head Office | 2 Test Lines Building | | |
| TRAINING GUIDE | | ✓ 071234567 ✓ test@test.com | Birkenhead Merseyside | EDIT OFFICE | |
| MARKETING MATERIAL | | | CH41 1AU | | |
| CONTACT US | | Employees | | | ADD NEW EMPLOYEE |
| | | Search Q | | | |
| | | Name | Email Address Telephone | Mobile Extranet Status | Actions |
| | | Mr Joseph Bloggs | Joseph.bloggs@test.com | GRANT ACCESS | EDIT |
| | | Miss Josephine Bloggs | jo.bloggs@test.com | Administrator | EDIT |
| | | Showing 1 - 2 of 2 entries | | | Click to edit the contact information for this employee or the office they are associated to |
| | | | | | |
| | | | | | |
| | | | | | |
| PRIVACY POLICY | | | | | |

Extranet Administrators can withdraw employee Extranet access by clicking the **Edit** button.



Company: Edit/remove Extranet/reporting access (administrators only)

| PREMIER GUARANTEE | EDIT EMPLOYEE | auch 0200 107 2446 | | | | JB SUPP | ORT NE |
|-----------------------------|---|------------------------|--|-------------------|-----------------|-----------------|-----------|
| НОМЕ | | | | | | | |
| QUOTES | Edit employee details | | | | | ADD NEW OFFICE | |
| | Title Mr | First Name → Joseph | | Surname Bloggs | | | |
| REPORTING | _{Email} Joseph.bloggs@test.com | | | | | ^ | |
| | Office Phone Number | | | | | | |
| TRAINING GUIDE | Country code United Kingdom | | Contact telephone number | | | | |
| MARKETING MATERIAL | | | Either Mobile or Office Phone must be pro | vided | | | |
| CONTACT US | Mobile Phone Number Country code | | Mabila | | | DD NEW EMPLOYEE | |
| | | | MODIle Either Mobile or Office Phone must be pro | vided | | | |
| | Office(s) Associated to Test Head Office | | | | • | Actions | |
| | Extranet Access | | | | | EDIT | |
| | Do they require extranet access? | | | | Yes No | | |
| | | | | | SAVE 🔂 CANCEL 😣 | | |
| PRIVACY POLICY | | | | | | | |
| TERMS OF USE | | | | | | | |



Customer Support

06.



Extranet training

| PREMIER GUARANTEE | Hello Josephine, need help? Get in touch 0800 107 8446 | GET A QUOTE | GET A CERTIFICATE | JB | PG SUPPORT ONLINE |
|-----------------------------|---|-------------|-------------------|----|-------------------------|
| НОМЕ | | | | | |
| QUOTES | Training Guide | | | | |
| SITES | Click here to access our Extranet training support materials. | | | | |
| REPORTING | | | | | |
| COMPANY | | | | | |
| TRAINING GUIDE | | | | | |
| MARKETING MATERIAL | | | | | |
| CONTACT US | | | | | |
| | | | | | |
| PRIVACY POLICY | | | | | |
| TERMS OF USE | | | | | |

Additional Extranet training support materials are available via the **Training Guide** tab on the left hand side or contact your Account Manager or Customer Experience Specialist to arrange further training.



Marketing material

| PREMIER GUARANTEE | Hello Josephine, need help? Get in touch 0800 107 8446 | GET A QUOTE | GET A CERTIFICATE | JB | PG SUPPORT ONLINE |
|-----------------------------|--|-------------|-------------------|----|-------------------------|
| НОМЕ | | | | | |
| QUOTES | Marketing Material | | | | |
| SITES | Click here to access our marketing material | | | | |
| REPORTING | | | | | |
| COMPANY | | | | | |
| TRAINING GUIDE | | | | | |
| MARKETING MATERIAL | | | | | |
| CONTACT US | | | | | |
| | | | | | |
| | | | | | |
| PRIVACY POLICY | | | | | |
| TERMS OF USE | | | | | |

Click here to order from a range of marketing materials from the Premier Guarantee website.



Contact us

| PREMIER GUARANTEE | Hello Josephine, need help? Get in touch 0800 107 8446 | GET A QUOTE GET A CERTIFICATE JB | PG SUPPORT ONLINE |
|--------------------------------|--|----------------------------------|-------------------------|
| НОМЕ | | | |
| QUOTES | Contact | | |
| SITES | Name | | |
| REPORTING | Josephine Bloggs Email Address is blogge Genet com | | |
| COMPANY | Joboggs@rest.com Message | | |
| TRAINING GUIDE | The Message Field is required. | | |
| MARKETING MATERIAL | | | SEND |
| CONTACT US | | | JEND |
| PRIVACY POLICY TERMS OF USE | | | |





Thank You

To arrange training call 0151 650 4343

MD Insurance Services Ltd is the Scheme Administrator for the Premier Guarantee range of structural warranties. MD Insurance Services Ltd is authorised and regulated by the Financial Conduct Authority. V5 June 2025